



MEETING AGENDA (Revised)
Board of Directors
Welfare Client Data Systems Consortium
Friday, April 11, 2014
12:00 P.M. to 2:00 P.M.

Location: Library Galleria, 828 I Street, East Room, Sacramento

County Directors and/or Appointed Delegates:	Alameda, Julie Cox	San Mateo, Illiana Rodriguez
	Alameda, Don Edwards	Santa Barbara, Daniel Nielsen
	Contra Costa, Kathy Gallagher	Santa Clara, Umesh Pol
	Fresno, Howard Himes	Santa Clara, Bruce Wagstaff
	Fresno, Sanja Bugay	Santa Cruz, Cecilia Espinola
	Orange, Mike Ryan	Solano, Ann Edwards
	Placer, Cheryl Davis	Sonoma, Jerry Dunn (Chair)
	Sacramento, Paul Lake	Tulare, Danny Rockholt
	San Diego, Rick Wanne	Tulare, Juliet Webb
	San Francisco, Trent Rhorer	Ventura, Barry Zimmerman
	San Luis Obispo, Lee Collins	Yolo, Nancy O'Hara
	San Luis Obispo, Roberta Mangini	

Staff Attendees:	WCDS, Lynn Bridwell	First Data Corp., Diane Alexander
	WCDS, Stacey Drohan	First Data Corp., Karen Tinucci
	WCDS, Steve Maciel	
	WCDS, Jo Anne Osborn	
	WCDS, Hali Reyes	

Public Notice

This is a regularly scheduled meeting of the WCDS Board of Directors that generally occurs monthly from 12:00 P.M. to 2:00 P.M. at the address noted above. The meeting dates for 2014 are as follows: January 17, February 14, March 14, April 11, May 9, June 13, August 15, September 12 and November 14; there are no meetings for the months July, October and December.

Agendas and Materials: Agendas and most supporting materials are available on the CalWIN website at <http://www.calwin.org/bod.asp>. Due to legal, copyright, privacy or policy considerations, not all materials are posted online. Materials that are not posted are available for public inspection between 8:00 A.M. and 5:00 P.M., Monday through Friday, at 950 Iron Point Road, Folsom, CA 95630.

Supplemental Materials: Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection in WCDS offices at 950 Iron Point Road, Folsom, CA, during normal business hours.

Disabled Accommodation: If you have a disability which requires an accommodation, an alternative format, or requires another person to assist you while attending this meeting, please contact Stacey Drohan at (916) 608-3367 as soon as possible to ensure arrangements for accommodation.



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Approval of Consent Items: Consent Items include routine financial and administrative actions and are usually approved by a single majority vote. There will be no discussion on these items prior to voting on the motion unless Board Members or the public request specific items be discussed and/or removed from Consent.

Public Comment: For any member of the audience desiring to address the Board on a matter on the agenda, please walk to the podium and after receiving recognition from the Chair, please state your name and make your comments. Closed session items may be added prior to the Board adjourning to closed session. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the subject under discussion. Each person is usually granted 3 minutes to speak; time limitations are at the discretion of the Chair. While members of the public are welcomed to address the Board, under the Brown Act, Board members may not deliberate or take action on items not on the agenda, and generally may only listen.

OPEN SESSION - WCDS Board of Directors, WCDS Policy Board Chairs, WCDS and First Data Management, WCDS Scribe

- 12:00 **1. Call to Order by WCDS Chair and Introductions** *(Jerry Dunn)*
- 12:03 **2. Agenda Review and Comments by WCDS Chair** *(Jerry Dunn)*
- 12:05 **3. Approval / Consent Items** – Attachments for each *(Jerry Dunn)*
- 3.1 Approve Draft WCDS Board of Directors’ Meeting Minutes, 3/14/14 *(Jerry Dunn)*
 - 3.2 Receive Monthly WCDS Financial Report *(Steve Maciel)*
 - 3.3 Receive Monthly WCDS Upcoming Releases / Priorities Report *(Hali Reyes)*
 - 3.4 Receive Monthly WCDS Separate Services Report *(Hali Reyes)*
 - 3.5 Receive Monthly WCDS Policy Board Meeting Debrief / Motions Made and Action Items *(Francena Martinez)*
 - 3.6 **SPECIAL ITEM:** Approve New WCDS Governance Structure as updated (lower level of organizational chart more clearly defined per discussion at the 3/14/14 meeting) *(Jerry Dunn and Bruce Wagstaff)*
- 4. Action Item:**
- 12:15 4.1 Ratify the removal of the SMART Subsystem from Joint Maintenance *(Hali Reyes)*
- 5. Discussion Items:**
- 12:25 5.1 WCDS Board of Directors
- 5.1.1 Meetings - Agenda Topics/Structure, Duration, Frequency, Attendees – Attachment *(Jerry Dunn and Hali Reyes)*
 - 5.1.2 Chairmanship for FY2014-2015 - Attachment *(Jerry Dunn and Kathy Gallagher)*
- 12:45 5.2 Contract Transition Update *(Hali Reyes)*



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- 12:55 5.3 CalHEERS Update *(Hali Reyes)*
01:05 5.4 WCDS Customer Service Center Network
5.4.1 Network Coverage Recommendations - Post March 2014 coverage *(Hali Reyes)*
5.4.2 Extending Operational Hours *(Don Edwards, Alameda)*
01:20 5.5 Completed WCDS Separate Services – Attachment *(Hali Reyes)*
01:30 **6. Open Session Adjournment by Chair *(Jerry Dunn)***

CLOSED SESSION – WCDS Board of Directors, WCDS Policy Board Chairs, WCDS and First Data Management and WCDS Scribe

- 7. Discussion Items:**
01:35 7.1 Procurement Update – Attachment *(Hali Reyes)*
01:45 7.2 Quality Assurance Vendor’s Monthly Report Out – Attachment *(Karen Tinucci)*
01:55 7.3 WCDS Personnel Update *(Hali Reyes)*
02:00 **8. Closed Session Adjournment and Next Meetings *(Jerry Dunn)***
8.1 Board & Other Meetings Schedule
- Board Meeting – May 9, 2014 from 12:00 PM to 2:00 PM
 - APHSA National Policy Forum, June 16-18, 2014, Capital Hilton, Washington DC
 - APHSA / ISM Annual Conference, September 21-24, 2014, Hyatt Regency, Atlanta, GA