



Welfare Client Data Systems
Board of Directors' Meeting

Date: Friday, November 14, 2014

Time: 12:00 P.M. to 2:00 P.M.

Location: Library Galleria, 828 I Street, East Room, Sacramento

Attendees: County Directors and/or Delegates, First Data Staff, OSI, WCDS Staff, HP Enterprise Services, Inc.

OPEN SESSION

- 12:00 1. Call to Order by WCDS Co-Chair and Introductions (Barry Zimmerman)
12:02 2. Agenda Review and Comments by WCDS Co-Chair (Barry Zimmerman)
12:05 3. Approval Items
3.1 Board of Directors' Draft Meeting Minutes, 9/12/14 - Attachment 3.1 (Barry Zimmerman)
4. Action Item(s)
12:06 4.1 Nominate and Appoint a WCDS Co-Chair for FY 2014/2015 (Barry Zimmerman)



12:10 **5. OPAC Updates** (*Jerry Dunn, Ann Edwards, Jo Anne Osborn*)

5.1 OPAC Meeting Highlights, 9/25/14

12:15 **6. Discussion Item(s)**

6.1 Operational Excellence Plan – Attachment 6.1 (*Chris Van Vlack, Hali Reyes*)

6.2 Strategic Planning Meeting, 10/22/14 (*Hali Reyes*)

6.2.1 Debrief and Feedback

6.2.2 Strategic Goal #2 – User Centric Projects, e-Vote Results and Next Steps – Attachment 6.2.2

6.2.3 Progress Report for Strategic Goals 1 through 3 – Attachment 6.2.3

6.3 Contact CalWIN - Staffing, Survey Results/Sunday Availability, Schedule – Attachment 6.3 (*Henry Arcangel*)

6.4 CalFresh Audit / Error Rate Update (*Hali Reyes*)

6.5 CalHEERS Escalation (*Hali Reyes*)

01:20 **7. OSI Updates** (*Kristine Dudley / Kurtis Knapp*)

01:30 **8. Open Session Adjournment by Co-Chair** (*Barry Zimmerman*)

CLOSED SESSION

9. Approve - None

01:35 **10. Discussion**

10.1 M&O Contract Update (*Kristine Dudley*)

10.2 CalHEERS Funding (*Steve Maciel*)

01:50 **11. Informational Items**

11.1 Vendor Transition Update – Attachment 11.1 (*Dan Kalamaras*)

11.2 Quality Assurance Vendor's Monthly Report Out – Attachment 11.2 (*Karen Tinucci*)

11.3 SAWS Executive Steering Committee Meeting Update (*Hali Reyes, Barry Zimmerman*)

02:00 **12. Closed Session Adjournment and Next Meetings** (*Barry Zimmerman*)

12.1 Board & Other Meetings Schedule

- WCDS Board of Directors' Meeting Schedule for 2015 - Attachment 12.1
- Next Board of Directors' Meeting, January 16, 2015



PUBLIC NOTICE

This is a regularly scheduled meeting of the WCDS Board of Directors that generally occurs monthly from 12:00 P.M. to 2:00 P.M. at the address noted above. The meeting dates for 2014 are as follows: January 17, February 14, March 14, April 11, May 9, ~~June 13~~ (*Canceled*), August 15, September 12 and November 14; there are no meetings for the months July, October and December.

Agendas and Materials: Agendas and most supporting materials are available on the CalWIN website at <http://www.calwin.org/bod.asp>. Due to legal, copyright, privacy or policy considerations, not all materials are posted online. Materials that are not posted are available for public inspection between 8:00 A.M. and 5:00 P.M., Monday through Friday, at 950 Iron Point Road, Folsom, CA 95630.

Supplemental Materials: Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection in WCDS offices at 950 Iron Point Road, Folsom, CA, during normal business hours.

Disabled Accommodation: If you have a disability which requires an accommodation, an alternative format, or requires another person to assist you while attending this meeting, please contact Stacey Drohan at (916) 608-3367 as soon as possible to ensure arrangements for accommodation.

Approval of Consent Items: Consent Items include routine financial and administrative actions and are usually approved by a single majority vote. There will be no discussion on these items prior to voting on the motion unless Board Members or the public request specific items be discussed and/or removed from Consent.

Public Comment: For any member of the audience desiring to address the Board on a matter on the agenda, please walk to the podium and after receiving recognition from the Chair, please state your name and make your comments. Closed session items may be added prior to the Board adjourning to closed session. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the subject under discussion. Each person is usually granted 3 minutes to speak; time limitations are at the discretion of the Chair. While members of the public are welcomed to address the Board, under the Brown Act, Board members may not deliberate or take action on items not on the agenda, and generally may only listen.