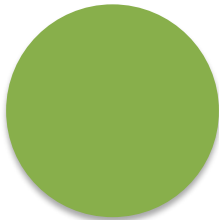


CalSAWS

WCDS SUBCOMMITTEE MEETING
AGENDA PACKAGE

Friday, May 15, 2020
12:00 P.M. – 2:00 P.M.

Virtual Meeting
Join by Phone
Toll: 1 (323) 886-6772
Toll-Free: 1 (866) 867-3691
Conference ID: 470230215



Meeting Reminder

Please:

1. Mute phone when not speaking
2. Do not put your phone line on hold
3. Unmute and identify yourself to speak and limit background noise

Agenda

1. Call Meeting to Order
2. Roll Call and Confirmation of Quorum
3. Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

- *See supplemental document for full agenda.*



Action Items

Action Items

4. Approval of the Minutes and review of the action items:
 - a. January 10, 2020

Refer to attached supplemental document.

5. WCDS Subcommittee Co-Chairs, FY2020/2021

- a. Approve and Close Nominations
- b. Election / Vote

Nominees as of May 14, 2020:

- Deanna Abrahamian, San Mateo (Medium)
- Rick Wanne, San Diego (Large)



Discussion Items



6. CalSAWS Schedule
Adjustment Update and any
COVID-19 Impacts



COVID 19 Automation

A Fluid Situation

- We have been engaged in an on-going dialogue with State Program Sponsors and the Counties for the last 6 weeks
- The following two slides summarize the Actions taken and those that are planned to be taken to implement the Executive Order and HR 6201
 - See the appendix for details regarding Proposals and Change Orders

CalWIN Response Fast Facts 1

Automation Summary - Completed

- Goal: Continue benefits for Customers
- Key Actions completed to date:
 - “User Holds” for CW/CF/MC until 4/12/20 to prevent batch discontinuances and negative actions until further coding implemented.
 - Medi-Cal renewals marked “Received” and “Not processed”
 - CW/CF RRRs marked “Complete” new RRR dates assigned
 - For CF/CW cases that had not returned RE packets/SAR 7s in March, continued to issue April benefits
 - Suppressed April SAR 7s (CW/CF), QR 7s (Some Counties GR) and did not send these to the customers (or MyBCW)
 - Turned off all text reminders related to SAR 7s, RRR packets
 - CalWORKs 48-month Time Clocks, extension added
 - CAPI renewals marked “Complete” extended 12 months
 - GA/GR programs, per County request, RRR extended or marked “Complete” and periodic reports marked “Complete”

CalWIN Response Fast Facts 2

Automation Summary – In Process

- Key Actions in process:
 - Issue CF supplements for March and April to bring CF households to the maximum allotment for their household size
 - Reinstate ABAWD Geographical Waiver

County	Actual Max Allotment Amount Paid March	Actual Max Allotment Count
ALA	6,704,602.00	41,752
CCS	3,619,020.00	22,422
FRS	10,574,066.00	58,228
ORG	12,098,248.00	71,478
PLA	920,136.00	5,531
SAC	11,306,364.00	70,034
SBR	2,104,669.00	12,738
SCL	5,093,978.00	32,097
SCZ	1,311,235.00	8,581
SDG	16,384,032.00	95,462
SFO	5,115,400.00	33,488
SLO	977,772.00	6,067
SMT	1,262,409.00	7,797
SOL	2,081,115.00	13,076
SON	1,651,591.00	10,386
TUL	5,609,842.00	30,971
VEN	3,495,156.00	20,931
YOL	1,006,576.00	6,292
Total	91,316,218.00	547,331

County	Actual Max Allotment Amount Paid April	Actual Max Allotment Count
ALA	7,597,647.00	44,860
CCS	3,863,312.00	22,802
FRS	11,126,021.00	58,597
ORG	13,177,169.00	75,210
PLA	977,513.00	5,790
SAC	11,069,384.00	65,897
SBR	2,246,255.00	12,935
SCL	5,402,694.00	32,849
SCZ	1,420,445.00	8,633
SDG	18,641,767.00	104,088
SFO	5,706,487.00	36,160
SLO	1,039,786.00	6,286
SMT	1,495,502.00	8,905
SOL	2,324,611.00	13,895
SON	1,722,339.00	10,652
TUL	5,773,502.00	29,771
VEN	3,701,845.00	20,852
YOL	1,068,519.00	6,277
Total	98,354,800.00	564,459

CalWIN Response Fast Facts 2

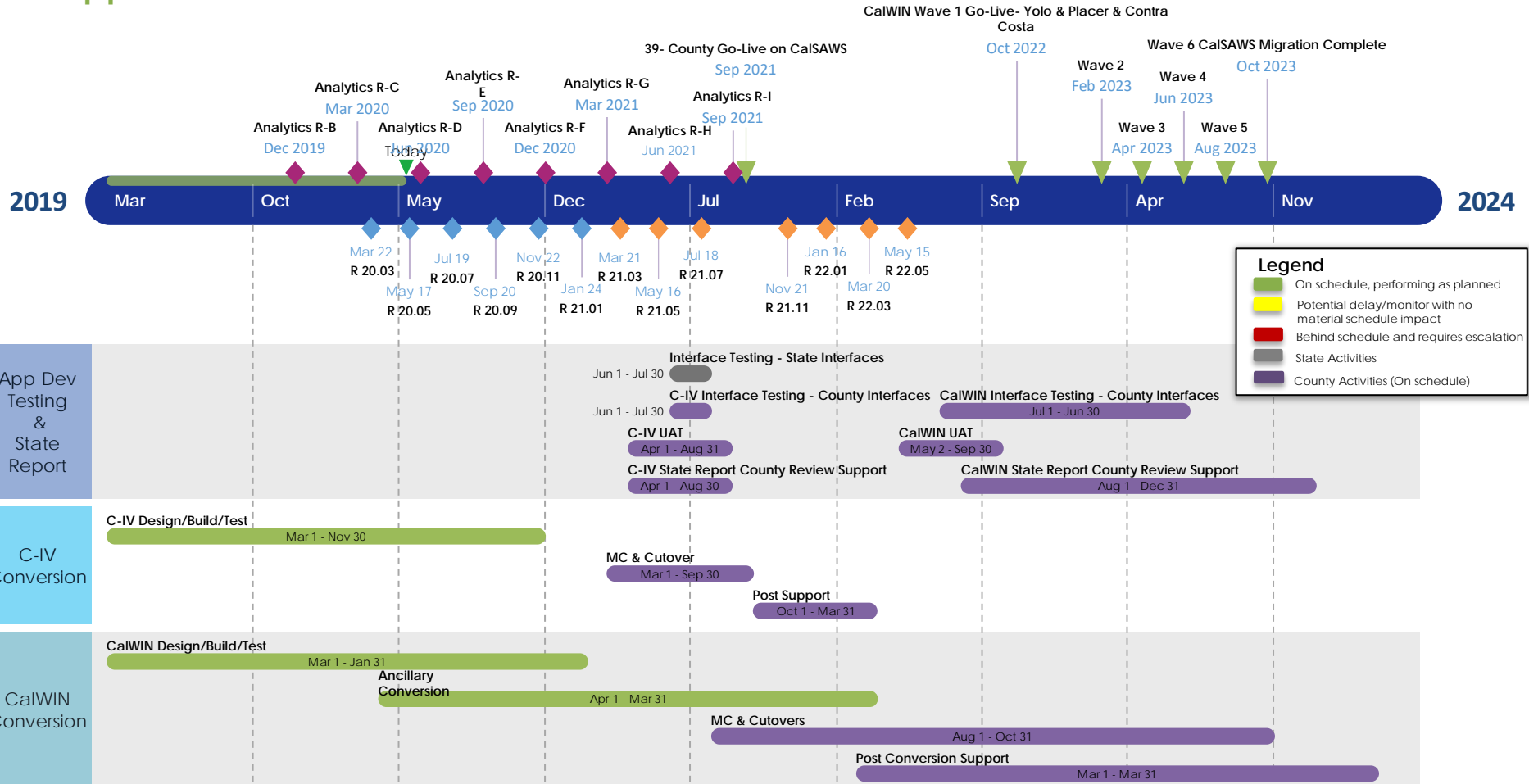
Automation Summary – In Process

- Key Actions in process:
 - Unprecedented system changes

Proposals/Change Orders	Counts
PPM Proposals	14+ to date
Change Orders	25 active (several are for County specific GA/GR requests)
Both bullet points have not occurred for any other changes in the past	<ul style="list-style-type: none">• Proposal #54598 has two Change Orders assigned to it.• Due to all the concurrent activities and emergency timelines there have been 50+ SQLs developed and run.

CalSAWS Project Gantt

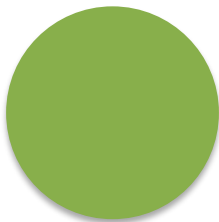
High Level Overview App-Dev & Conversion





7. Imaging Presentation/Discussion

- a. Scope of Imaging
 - b. Options available to use the imaging solution for other programs (Drawer concept) and San Diego model
 - c. How images will be converted
-



CalSAWS |

Imaging Topics

- Current Status
- Timeline
- Document Migration
- Other County Documents
- Solution Overview
- Alternate Option Discussion



Imaging - Current Status

- Imaging amendment was approved by the JPA Board and the State/Federal partners
- Project Kick Off on 2/24/20
- Document Migration Plan was reviewed with the Imaging Committee on 2/27/20
- The Imaging Committee is currently reviewing and approving detailed design documents



Imaging - Current Timeline



Imaging - Document Migration Process

- Hold individual document migration kick off discussions with each CalWIN County
- Hold individual document migration discovery sessions with each CalWIN County
 - Clearly define roles and responsibilities for the County and Project
 - Work with County to define and set due dates for county responsibilities

County Wave	Kick off Month	Document Migration Duration (Export/Import)
1	July 2020	Sep. 2020 – Oct. 2022
2	Oct. 2020	Dec. 2020 – Jan. 2023
3	Jan. 2021	Mar. 2021 – Apr. 2023
4	Mar. 2021	May 2021 – Jun. 2023
5	May 2021	Jul. 2021 – Aug. 2023
6	July 2021	Sep. 2021 – Oct. 2023

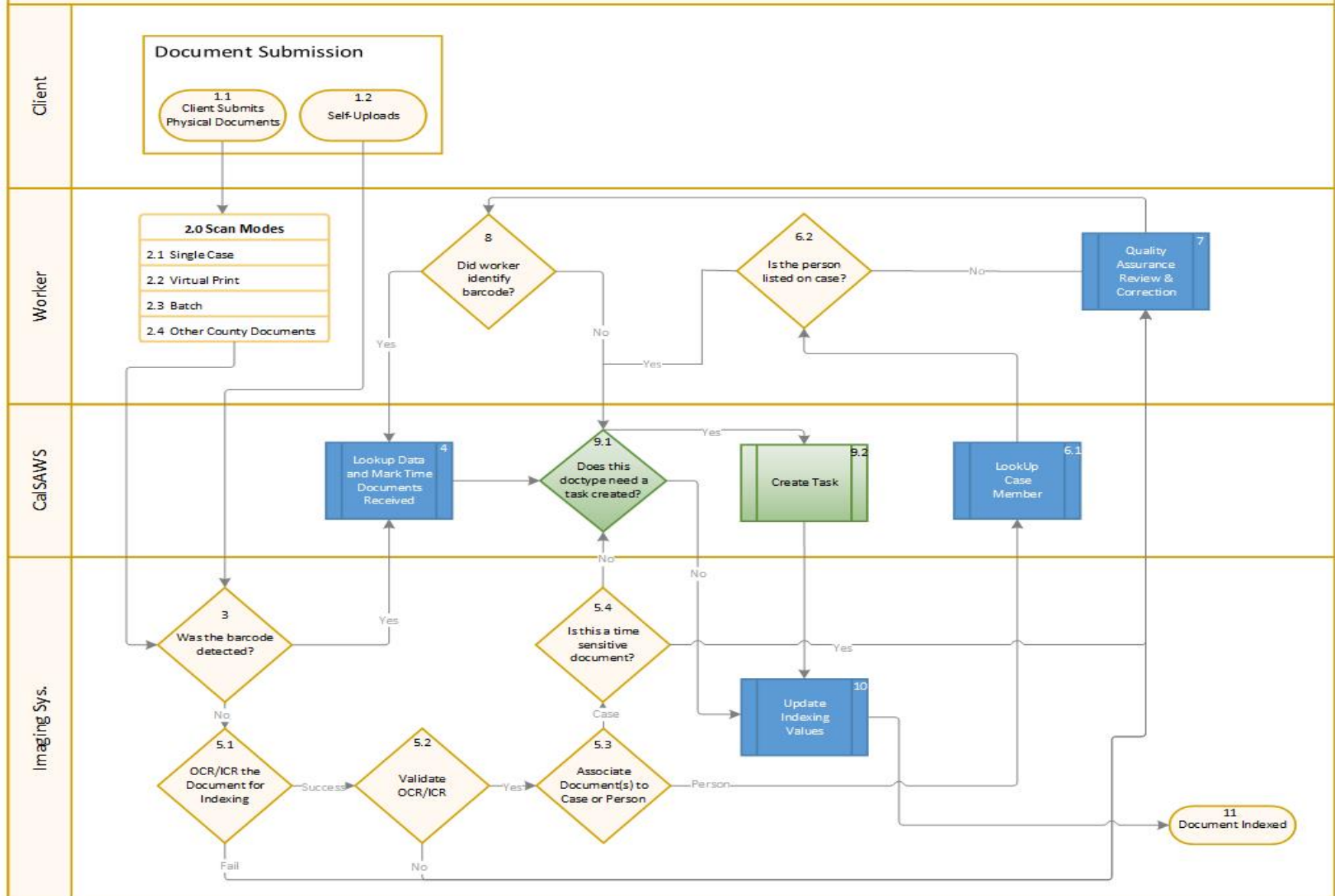
Imaging - Document Migration: County Responsibilities

- Discovery Sessions:
 - Evaluate and transform CalWIN Metadata for Export
 - Develop process to track newly ingested images, metadata, and metadata changes after initial export
- Test Batches:
 - Export test batch of images and metadata
 - Reconfigure export metadata/images per test batch results
- Data Export:
 - Export Initial batch of images and metadata
 - Verify initial batch of imported images and metadata
 - Export Delta(s) images and metadata
 - Verify imported Delta(s) imported images and metadata
 - Export Final batch of images and metadata
 - Verify imported Final batch of imported images and metadata
- Verify Data:
 - UAT Image/Metadata Validation

Imaging - Other County Department Documents

- Imaging will provide the following repositories:
 - Adoptions
 - Adult Aging Services (e.g. IHSS)
 - Child Welfare Services
 - Public Guardian/Public Administrator (PG/PA)-
Deprecated
 - Quality Assurance/Quality Control (QA/QC)

Capture & Indexing (DDIDs 2192, 2198, 2199, 2202,2204, 2226, 2227, 2235,2242, 2243, 2245, 2247, 2254,2260, 2267,2303)



Imaging – Alternate Option Discussion

CalSAWS |

- Transmit all images at the point of scan
 - Give the county the ability to retain their existing Imaging System for scanning in documents
 - County system will send all scanned documents over to the CalSAWS Imaging Solution via an API



Imaging - Considerations – Transmit all images at point of scan:

Option Considerations

- File format and type
 - Define format (File Size, File Type)
 - Metadata will need to match the CalSAWS Imaging Solution metadata for functionality to work properly
 - Annotation capability may not be available for documents not meeting file type standards
- SLAs between the Project and county Imaging provider would need to be defined
- All scanning related activities will be the responsibility of the County's Imaging System
- CalSAWS Imaging Solution will be the "System of Record"
 - Additional validation steps will be needed to ensure all images are obtained from origin system.
 - Which system will be responsible for indexing documents?
 - Which system will the State auditors use for their work?

Imaging - Considerations – Transmit all images at point of scan:

Design/Implementation Considerations

- Can Hyland support the volume of images through their API?
- Marking documents as “Received” may be delayed if document is not transmitted by the county in a timely manner
- Network bandwidth/Routing considerations
 - Impacts to the CalSAWS network would need to be assessed
- How will confidentiality be handled?
- How will security be handled?



8. CalSAWS Fiscal Update

CalSAWS Monthly Financial Report

Overview

CalSAWS DD&I and
Premise for 58
Counties

(OCAT & Undocumented 19-25)

CalWIN M&O and
Premise for 18
Counties

C-IV M&O and
Premise for 39
Counties

LRS M&O and Premise
for 1 County

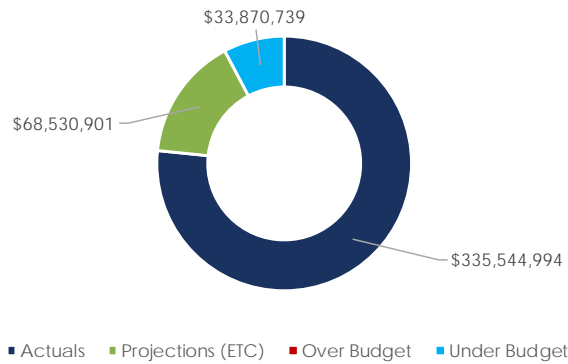
- 1 Actuals to Date
Based on Vendor Invoices & County Claims
- 2 Projections (Estimates to Complete)
Estimated Costs for Future Months
- 3 Estimate at Completion (EAC)
Actual Costs Plus Estimated
- 4 Total Allocation/Budget
Amount Allocated by Line Item for the Approved Budget
- 5 Balance
Difference Between EAC and Budget
Negative balance is under budget
Positive balance is over budget
- 6 % Expended to Date (Actuals)
Percent of Actuals to Date Divided by the Budget
- 7 % EAC to Budget
Percent of EAC Divided by the Budget

CalSAWS Monthly Financial Report

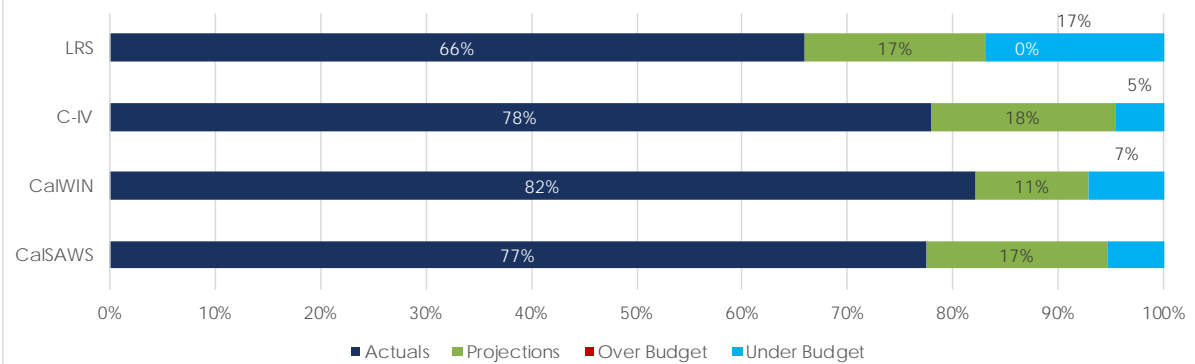
Overall Summary

CalSAWS | SFY 2019/20 FINANCIAL DASHBOARD - May 8, 2020

Total Actuals & Projections



% Expended to Date



CalSAWS Monthly Financial Report

Overall Summary

CalSAWS | SFY 2019/20 FINANCIAL DASHBOARD - May 8, 2020

Category	Actuals to Date ¹	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
CalSAWS	\$103,975,402	\$23,111,343	\$127,086,745	\$134,229,230	\$7,142,485	77.5%	94.7%	
DD&I App. Dev.	\$19,568,098	\$2,181,363	\$21,749,461	\$21,783,715	\$34,254	89.8%	99.8%	
DD&I Non-App. Dev.	\$73,099,248	\$16,658,410	\$89,757,658	\$95,030,277	\$5,272,619	76.9%	94.5%	Staff, travel, AWS less than planned
DD&I Training	\$3,322,211	\$286,531	\$3,608,742	\$4,390,022	\$781,280	75.7%	82.2%	Staff and travel less than planned
DD&I Procurement	\$716,219	\$84,408	\$800,627	\$1,118,880	\$318,253	64.0%	71.6%	Staff less than planned
CalSAWS M&O	\$1,274,074	\$673,786	\$1,947,860	\$2,200,050	\$252,190	57.9%	88.5%	WAN Circuit costs less than planned
CalSAWS Premise	\$5,995,552	\$3,226,845	\$9,222,397	\$9,706,286	\$483,889	61.8%	95.0%	Actuals less than planned
CalWIN M&O	\$94,197,804	\$12,332,941	\$106,530,745	\$114,665,347	\$8,134,602	82.2%	92.9%	
CalWIN M&O	\$84,346,495	\$10,530,417	\$94,876,912	\$94,938,881	\$61,969	88.8%	99.9%	
CalHEERS Interface	\$5,418,347	\$989,006	\$6,407,353	\$13,326,096	\$6,918,743	40.7%	48.1%	Qualified system changes are limited
CalHEERS CSCN	\$1,276,486	\$120,911	\$1,397,397	\$1,856,497	\$459,100	68.8%	75.3%	Costs less than planned
CalWIN Premise	\$3,156,476	\$692,607	\$3,849,083	\$4,543,873	\$694,790	69.5%	84.7%	Costs less than planned
C-IV M&O	\$83,716,803	\$18,850,903	\$102,567,706	\$107,505,574	\$4,937,868	77.9%	95.4%	
C-IV M&O	\$71,673,866	\$15,528,991	\$87,202,857	\$87,351,573	\$148,716	82.1%	99.8%	
CalHEERS Interface	\$5,585,771	\$1,050,655	\$6,636,426	\$11,090,754	\$4,454,328	50.4%	59.8%	Qualified system changes are limited
Covered CA CSC	\$2,952,062	\$623,515	\$3,575,577	\$3,855,636	\$280,059	76.6%	92.7%	Consortium Staff, QA, and Technical Infrastructure
C-IV Premise	\$3,505,104	\$1,647,742	\$5,152,846	\$5,207,611	\$54,765	67.3%	98.9%	SB 1341 - costs less than planned
LRM M&O	\$53,319,999	\$13,827,417	\$67,147,416	\$80,803,200	\$13,655,784	66.0%	83.1%	
LRM M&O	\$47,698,881	\$12,036,944	\$59,735,825	\$66,783,374	\$7,047,549	71.4%	89.4%	Staff, HW/SW and Prod Ops (data center decommission)
CalHEERS Interface	\$1,700,676	\$601,518	\$2,302,194	\$5,298,372	\$2,996,178	32.1%	43.5%	Qualified system changes are limited
LRM Premise	\$3,768,935	\$1,188,955	\$4,957,890	\$7,104,314	\$2,146,424	53.1%	69.8%	ABAWD premise to be updated through the fall budget process
Cloud Enablement	\$151,507	\$0	\$151,507	\$1,617,140	\$1,465,633	9.4%	9.4%	Proof of Concept ended in SFY 18/19, includes final invoice payments
JPA Admin. Budget	\$334,987	\$408,296	\$743,283	\$743,283	\$0	45.1%	100.0%	
CalSAWS 58 Counties	\$158,852	\$265,986	\$424,838	\$424,838	\$0	37.4%	100.0%	
CalACES 40 Counties	\$176,135	\$142,310	\$318,445	\$318,445	\$0	55.3%	100.0%	
Total	\$335,544,994	\$68,530,901	\$404,075,895	\$437,946,634	\$33,870,739	76.6%	92.3%	

Actuals include March (Claims) and partial actuals for April and May (Invoices), Budget based on expected May Revise

CalSAWS Monthly Financial Report

Personnel Budget

CalSAWS | SFY 2019/20 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
CalSAWS DD&I	\$8,999,796	\$1,437,616	\$10,437,412	\$13,606,136	\$3,168,724	66.1%	76.7%	
Consortium Personnel - County ¹	\$2,615,397	\$550,038	\$3,165,435	\$5,802,752	\$2,637,317	45.1%	54.6%	
Consortium Personnel - Contractor ^{2,3}	\$6,384,399	\$887,578	\$7,271,977	\$7,803,384	\$531,407	81.8%	93.2%	
CalWIN M&O	\$2,955,070	\$496,784	\$3,451,854	\$4,509,815	\$1,057,961	65.5%	76.5%	
Consortium Personnel - County ¹	\$2,081,592	\$239,864	\$2,321,456	\$3,379,417	\$1,057,961	61.6%	68.7%	
Consortium Personnel - Contractor ^{2,3}	\$873,478	\$256,920	\$1,130,398	\$1,130,398	\$0	77.3%	100.0%	
C-IV M&O	\$3,481,073	\$505,397	\$3,986,470	\$4,228,500	\$242,030	82.3%	94.3%	
Consortium Personnel - County	\$1,998,446	\$336,977	\$2,335,423	\$2,534,557	\$199,134	78.8%	92.1%	
Consortium Personnel - Contractor ²	\$1,482,627	\$168,420	\$1,651,047	\$1,693,943	\$42,896	87.5%	97.5%	
LRS M&O	\$10,812,477	\$1,050,000	\$11,862,477	\$13,373,256	\$1,510,779	80.9%	88.7%	
Consortium Personnel - County	\$10,812,477	\$1,050,000	\$11,862,477	\$13,373,256	\$1,510,779	80.9%	88.7%	
Consortium Personnel - Contractor ²	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	
Premise	\$207,643	\$27,485	\$235,128	\$402,476	\$167,348	51.6%	58.4%	
Consortium Personnel - County	\$110,700	\$15,109	\$125,809	\$293,157	\$167,348	37.8%	42.9%	SB 1341 Phase 1 & Phase 2 M&O, OCAT
Consortium Personnel - Contractor ²	\$96,943	\$12,376	\$109,319	\$109,319	\$0	88.7%	100.0%	
Total	\$26,456,059	\$3,517,282	\$29,973,341	\$36,120,183	\$6,146,842	73.2%	83.0%	

¹Includes only Consortium Staff, does not include County Support Staff

²Includes RGS and CSAC employees

³Includes RGS, CSAC, and First Data Staff (Non-Employees)

⁴Does not account for backfill considerations

CalSAWS Monthly Financial Report

Personnel FTEs

SFY 2019/20 - Consortium Personnel FTE Counts	Current/Planned FTEs
CalSAWS DD&I	98
Consortium Personnel - County ¹	34
Consortium Personnel - Contractor ²	45
Consortium Personnel - Contractor Limited Term ³	9
TBD ⁴	10
CalWIN M&O	24
Consortium Personnel - County ¹	1
Consortium Personnel - Contractor ²	17
Consortium Personnel - Contractor Limited Term ³	5
TBD ⁴	1
C-IV M&O	27
Consortium Personnel - County ¹	15
Consortium Personnel - Contractor ²	10
Consortium Personnel - Contractor Limited Term ³	1
TBD ⁴	1
LRS M&O	75
Consortium Personnel - County ¹	75
Consortium Personnel - Contractor ²	0
Consortium Personnel - Contractor Limited Term ³	0
TBD ⁴	0
Premise	2
Consortium Personnel - County ¹	1
Consortium Personnel - Contractor ²	1
Total	226

¹Includes only Consortium Staff, does not include County Support Staff

²Includes RGS and CSAC employees

³Includes RGS, CSAC, and First Data Staff (Non-Employees)

⁴Does not account for backfill considerations

CalSAWS Monthly Financial Report

Change Budget

CalSAWS | SFY 2019/20 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
CalSAWS	\$4,189,813	\$1,384,030	\$5,573,843	\$5,990,161	\$416,318	69.9%	93.0%	
CalSAWS Premise	\$4,189,813	\$1,384,030	\$5,573,843	\$5,990,161	\$416,318	69.9%	93.0%	Costs less than planned (Brown Tapia)
CalWIN M&O	\$15,798,459	\$3,804,155	\$19,602,614	\$25,908,273	\$6,305,659	61.0%	75.7%	
CalWIN M&O	\$11,988,229	\$2,888,191	\$14,876,420	\$13,676,416	(\$1,200,004)	87.7%	108.8%	Reallocation for COVID-19 and partial June services
CalHEERS Interface Change Budget	\$1,128,523	\$594,130	\$1,722,653	\$8,283,518	\$6,560,865	13.6%	20.8%	Qualified system changes are limited
CalHEERS CSCN Change Budget	\$0	\$0	\$0	\$250,008	\$250,008	0.0%	0.0%	Potential savings Application Maintenance
CalWIN Premise	\$2,681,707	\$321,834	\$3,003,541	\$3,698,331	\$694,790	72.5%	81.2%	Costs less than planned
C-IV M&O	\$23,322,982	\$4,255,206	\$27,578,188	\$30,196,484	\$2,618,296	77.2%	91.3%	
C-IV M&O	\$18,699,253	\$2,347,920	\$21,047,173	\$19,338,802	(\$1,708,371)	96.7%	108.8%	Reallocation for COVID-19 and unfunded policy items
CalHEERS Interface Change Budget	\$837,626	\$252,145	\$1,089,771	\$5,368,755	\$4,278,984	15.6%	20.3%	Qualified system changes are limited
Covered CA CSC Change Budget	\$550,482	\$147,726	\$698,208	\$698,208	\$0	78.8%	100.0%	
C-IV Premise	\$3,235,621	\$1,507,415	\$4,743,036	\$4,790,719	\$47,683	67.5%	99.0%	Costs less than planned
LRS M&O	\$13,937,117	\$4,373,651	\$18,310,768	\$21,526,930	\$3,216,162	64.7%	85.1%	
LRS M&E	\$9,981,106	\$2,885,898	\$12,867,004	\$11,112,000	(\$1,755,004)	89.8%	115.8%	Reallocation for COVID-19 and partial June services
CalHEERS Interface Change Budget	\$239,076	\$309,198	\$548,274	\$3,544,452	\$2,996,178	6.7%	15.5%	Qualified system changes are limited
LRS Premise	\$3,716,935	\$1,178,555	\$4,895,490	\$6,870,478	\$1,974,988	54.1%	71.3%	ABAWD premise item to be adjusted through the fall budget process
TOTAL	\$57,248,371	\$13,817,042	\$71,065,413	\$83,621,848	\$12,556,435	68.5%	85.0%	

Note: Includes 8,000 hours/month for M&O per system, plus premise hours.

CalSAWS Monthly Financial Report

CalSAWS | SFY 2019/20 CONTRACT OBLIGATIONS

Warranty & Liquidated Damages Detail - SFY 2019/20

Category	Contract	Service Month	Amount	Invoice Month	Invoice #
Application Maintenance Warranty	C-IV	June-19	\$2,408	September-19	23423
Application Maintenance Warranty	C-IV	August-19	\$5,332	November-19	1100611182
Application Maintenance Liquidated Damage (Daily Prime Business Hours ED/BC Response Time)	LRS	July-19	\$2,000	October-19	1100602763
Technical Infrastructure Warranty	C-IV	August-19	\$137	November-19	1100611187
CalWIN UAT Delivery	CalWIN	March-19	\$5,000	October-19	60015449
Cov CA System Availability Contact CalWIN	CalWIN	June-19	\$7,000	October-19	60015449
Daily Peak Usage Hours Availability on four (4) days in October 2019 (10-15, 10-16, 10-18, and 10-22)	LRS	October-19	\$40,000	December-19	1100629575
COLA Print Delay Activities	C-IV	November-19	\$20,296	February-20	11006645443
COLA Print Delay Activities	LRS	November-19	\$4,658	February-20	11006645428
Deficiency Resolution Timeliness	CalWIN	November-19	\$2,000	Pending Clearance	
Deficiency Resolution Timeliness; Disaster Recovery (Pending)	CalWIN	December-19	\$1,000	Pending Clearance	
IVR Call Transfer Rate 1/25/2020	CalWIN	January-20	\$5,000	Pending Final Agreement	
Covered CA Contact CalWIN System Availability -outage on 2/18; Deficiency Resolution Timeliness	CalWIN	February-20	\$55,000	Pending Final Agreement	
Total			\$149,831		

Hours & Credits

Category	Actuals	Projections (ETC)	EAC	Allowance	BALANCE +Under / (-Over)
CalWIN Modernization ("Modification") Hours	\$2,288,245	\$2,086,615	\$4,374,860	\$7,006,550	\$2,631,690
CalWIN Business Intelligence (BI)	\$3,159,334	\$811,881	\$3,971,215	\$3,971,215	\$0
CalWIN IDMS	\$0	\$1,500,000	\$1,500,000	\$1,500,000	\$0
CalWIN Business Rules Engine (BRE)	\$0	\$3,500,000	\$3,500,000	\$3,500,000	\$0
C-IV Royalty Fees	\$485,815	\$0	\$485,815	\$485,815	\$0
Total	\$5,933,394	\$7,898,496	\$13,831,890	\$16,463,580	\$2,631,690

Modernization Hours are updated each August with 8,500 hours; includes hours from prior years. Added two data retention proposals.

IDMS estimate of \$1.5M for potential utilization of hours for CalSAWS GA/GR.

BRE estimate of \$3.5M for potential utilization of hours for CalSAWS GA/GR.

Royalty fees includes \$200k shifted from SFY 18/19 and 20/21 in addition to 19/20, plus a portion of 20/21.



9. CalSAWS Procurement Updates

- a. Portal/Mobile
 - b. CalWIN OCM & Training
 - c. Central Print
-



CalSAWS Procurement Updates

a. Portal/Mobile

PROCUREMENT EVENT	DATE
Released RFP	November 4, 2019
Conducted Bidder's Conference Sacramento County Department of Human Assistance	November 20, 2019 10:30am - 12:00pm
Published RFP Addendum 1 Based on 14 Vendor Questions and Answers	November 26, 2019
Published RFP Addendum 2 and Responses to 141 Vendor Questions	December 12, 2019
Published RFP Addendum 3 Based on Advocate Recommendations	January 9, 2020
Contractor Proposal Due Date	January 22, 2020
Evaluate Proposals and Prepare Vendor Selection Report	January 23 – April 21, 2020
Consortium Issues Notice of Intent to Award	April 22, 2020
Contract Negotiations	April 27 – May 5, 2020
State, Federal and JPA Board of Directors Approval of Agreement	May 7 – August 7, 2020
Start Date of Statewide Portal/Mobile App Vendor	August 10, 2020
Portal/Mobile App Go-Live	September 2021

CalSAWS Procurement Updates

b. CalWIN OCM & Training

PROCUREMENT EVENT	DATE
Released RFP	December 17, 2019
Conducted Bidder's Conference Sacramento County Department of Human Assistance	January 7, 2020
Bidder Questions Due	January 7, 2020
Consortium Response to Bidder Questions by	January 24, 2020
Release RFP Addendum 1 Based on CalSAWS Schedule	January 27, 2020
Bidder Questions Due	February 4, 2020
Consortium Response to Bidder Questions by	February 12, 2020
Contractor Proposal Due Date	April 23, 2020
Evaluate Proposals and Prepare Vendor Selection Report	April 24 – July 31, 2020
Consortium Issues Notice of Intent to Award	August 6, 2020
Contract Negotiations	August 10 – September 1, 2020
State, Federal and Consortium JPA Board of Directors Approval of Agreement	September 4 – December 1, 2020
Planned Start Date of CalWIN Contractor	December 2, 2020


CalSAWS Procurement Updates

c. Central Print

PROCUREMENT EVENT	DATE
Develop Requirements and RFP	January 21 – April 22, 2020
Consortium RFP Review and Approval	April 23 – May 5, 2020
State RFP Review and Approval	May 6 – May 22, 2020
Federal RFP Review and Approval	May 26 – July 24, 2020
RFP Release	July 28, 2020
Bidder's Conference	August 5, 2020
Contractor Proposal Due Date	September 25, 2020
Evaluate Proposals and Prepare Vendor Selection Report	September 28 – November 18, 2020
Consortium Issues Notice of Intent to Award	November 19, 2020
Contract Negotiations	November 23 – November 30, 2020
State, Federal and Consortium JPA Board of Directors Approval of Agreement	December 2, 2020 – March 10, 2021
Planned Start Date of Central Print Contractor	March 11, 2021



10. Stakeholder Updates

- a. CDSS
 - b. DHCS
 - c. OSI
 - d. CWDA
- 
-



11. Informational Items

- a. Operations
 - b. CalWIN Release Schedule
- 
-

Informational Items

a. Operations

- **CalWIN SSA SEQ request has been approved by SSA under the CalSAWS umbrella SSA SEQ** – Request to establish a secure virtual private cloud environment meeting SSA requirements to be able to store and process CalWIN data in a secure Cloud setting to support CalWIN software version or technology updates, or to pilot new services.
- **MyBenefits CalWIN (MyBCW) portal infrastructure has been upgraded to meet the surge in applications received due to COVID-19**– For the months of March and April, the number of MyBCW applications received was around 90,000 and 152,000, respectively. Prior to March, the number of applications received was around 45,000. DXC increased the number of CPUs and memory on specific servers and moved software services to a new server for increased performance. Also, application codes were modified to improve efficiency.
- **CalWIN servers had been upgraded to improve performance** – Through the month of April, DXC increased memory on the core application and Oracle Database. Also, this memory increase should further improve CIS replication.

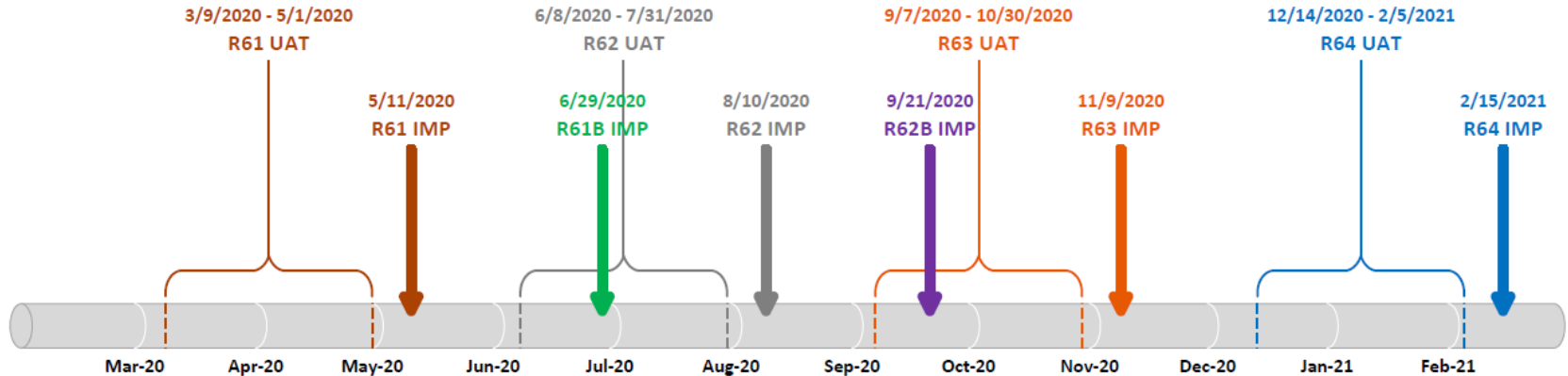
Informational Items

b. CalWIN Release Schedule

Rev.5/11/2020



CalWIN Release Delivery Impact



R61 –5/11/2020 (46,823 Effort Hours*)	R61B –6/29/2020 (Effort Hours - TBD*)	R62 –8/10/2020 (31,044 Effort Hours*)	R62B –9/21/2020 (Effort Hours – 453)	R63 –11/9/2020 (15,861 Effort Hours)	R64 –2/15/2021 (5,045 Effort Hours)
<ul style="list-style-type: none"> 51733 Restoration of EBT Cash Benefits that are lost to electronic theft by skimming or scams 51773 Separation of Income by Program 52291 OCAT Integration 52361 Notification of New Employment (SAWS 30) 52816 Soft Pause and Renewals 53031 Individual Level Eligibility Determinations (ACWDL 16-16) - Align RMR 2.3 BI Report 53118 Cal-OAR Phase 2 - Integrated BI Solution 53451 Life Insurance Property Exemption 53733 Citizenship/Immigration Status "None" for Medi-Cal NOA's (ACWDL 19-03) 53476 Expanding CalFresh to SSI Individuals Data Elements in CalWIN BI 53929 CW Earned Income Disregard and IRT 2020 52263 Oracle Business Service Upgrade 52694 Adobe Robohelp Upgrade 52905 CD SOL GA Periodic Reporting Change 54935 COVID 19 - CARES Act for Pandemic UIB 	<ul style="list-style-type: none"> 53601 Married filing jointly and out of state 	<ul style="list-style-type: none"> 53019 MC 355 Redesign 53021 Employment Servc rpts & data in BI 53132 NOD2 Worker Information 53450 Expansion of ABD FPL Program to 138% 53475 Update forms and Notice versions provided in ACL 19-49 53584 Standardize Addressee Information sent to Print Vendors 53600 Expand Nutrition Benefit Override Func 53729 CF 18 CalFresh Churn Report Errata Changes 53730 CF296 SQL Modification -Expedited CalFresh Late Determination 53754 CalSAWS Non-Citizen Section Codes 53755 CalSAWS Addr Longitude & Latitude 53931 CalFresh Overissuan \$400 Thr Ph2 54318 CW THA Non Consecutive Days 54189 Mailing Addr Populates Phy Addr in MEDS 52490 Mega-Mandatory discontinuances 54684 Dynamic Web TWAIN Active X Ed Upgr 54043 Pitney Bowes Upgrade 53236 ALA External Referral for App Reg 53297 ALA CF285 and VRU 	<ul style="list-style-type: none"> 55080 MRA016E Person Count Reporting Changes 54616 Check Enrollment Status EERC Code to align with CR158676 54494 Medicare EERC Code to Align with CR146748 20.9 	<ul style="list-style-type: none"> 53583 New Freeform NOA Master Template 53731 CWA Transformation to a supported platform 53732 Asset Verification Program (AVP) 53925 Stage One Child Care Provider Data Collection 54188 CC Triggering Added to AR Functionality 54425 MyBCW does not display client SNB supplemental benefit amounts for CalFresh 54481 Medi-Cal Eligibility for Stepparents 54618 Client Correspondence Addressing to use Current Designated Case Addressee 54664 Report to Stage 2 Child Care Administrators 54738 Program Identifier Number Format Change 53599 Child Care Contractor Summ Pg 53037 CalWIN Process for Data Retention Policy and Conversion - Phase I 54951 CWEA BI Report Interface Screen 	<ul style="list-style-type: none"> 54619 CalWORKs Overpayment NOAs for suspended claims under \$250 threshold 54241 CalWIN Process for Data Retention Policy and Conversion - Phase II 54066 FR Revisions for WDTIP and TRAC 55113 Enhancement to Non-Compliance Reasons - Medicare 54984 SAWS 2 Plus Variable Population Corrections

*Forecasted total Effort Hours will increase as estimates are finalized and if additional content is added to the releases.



12. Adjourn Meeting

CalSAWS |

APPENDIX

CalWIN specific COVID-19 Activities



May 5, 2020

COVID 19 Response

Automation Updates

Purpose:

The following slides describe automation updates for CalWIN specific activities related to COVID 19. The information is compiled at a point in time. Project related Proposal numbers and Change Order numbers and CITs are provided for reference, along with any references to known, published ACL, ACWDLs, MEDILs, etc.

References:

Executive Order (EO) N-29-20 for MC, CF, CW, CAPI, CFAP, IHSS to “suspend redeterminations”.

Executive Order (EO) N-59-20 for CalWORKs

CDSS All County Welfare Directors Letters referencing COVID 19– dated: **4/21/20, 4/16/20, 4/15/20, 4/14/20**, 4/2/20, 3/31/20,3/30/20,3/27/20, 3/19/20, 3/16/20 and 3/13/20

DHCS MEDIL I 20-07 and **MEDIL I-20-08**

DHCS ACWDL 20-09

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Related Proposals/Projects/Change Orders	Related CITs
<p>Medi-Cal Changes:</p> <p>Negative Actions and Renewals: Per MEDIL I 20-07, DHCS instructed counties to stop all processing of annual redeterminations and to delay all discontinuances and negative actions as a result of renewals and reported changes in circumstances, for 90 days.</p> <p>Per ACWDL 19-01, Counties need to expedite Medi-Cal determinations for new Intake applications and for beneficiaries who have been discontinued and reported immediate needs of health care coverage. Self-attestation of verifications under penalty of perjury may be accepted.</p> <p>MEDIL I -20-08 was issued 4/10/20 with follow-up guidance and clarifications to delay processing Medi-Cal annual renewals, defer discontinuances and negative actions.</p> <p>DHCS ACWDL 20-09 issued 4/27/20 provides guidance how to count the CARES Act Unemployment incomes.</p>	<p>Proposal 54598 COVID-19 state approval to halt disc for programs for 90 days</p> <ul style="list-style-type: none"> ➢ Change Order #3349 ➢ Change Order #3428-Exception lists/rescinds <p>For March 2020 Medi-Cal cases with a Renewal due, CalWIN will update the RRR status to “Received not Processed” and a case comment will be inserted.</p> <ul style="list-style-type: none"> • “User Holds” on Medi-Cal negative actions are no longer being applied. Negative actions through batch processing are having batch exceptions placed to prevent auto-authorizations. • A new Renewal record will be created with a “P” pending status • A new Renewal cycle will not be created. • Continue to process Auto Renewals for June and future months. <p>Note: Suspending these automated EDBC discontinuances does NOT prevent Medi-Cal beneficiaries from being discontinued from Medi-Cal if EDBC is run either online by a Worker or from some other automated EDBC process that runs for the Medi-Cal program.</p>	<p>CIT 03-4656 (3/17/20) Cancellation of Batch Job RD0M29J for March 2020 Renewals</p> <p>CIT 03-4661 (3/20/20) COVID 19 Related Activities</p> <p>CIT 03-4668 (3/25/20) COVID-19</p> <p>CIT 03-4671 (3/26/20) COVID-19 CRPC 2195 Response E-Signatures</p> <p>CIT 03-4676 (3/27/20) Updated CalWIN COVID-19 Related Activities</p> <p>CIT 03-4681 (4/1/20, 4/3/20 REV) CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p> <p>CIT 04-4700 (4/9/20) User Hold Release Process for Medi-Cal Cases REV</p> <p>CIT 04_4725 (4/27/20, 5/4/20) COVID 19 Activities for week of April 27 REV</p> <p>CIT 05_4734 (5/5/20) COVID 19 Activities for week of May 4</p>

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Related Proposals/Projects/Change Orders	Related CITs
<p><u>Medi-Cal Changes:</u></p> <p>Negative Actions and Renewals - continued</p> <p>Per MEDIL 20-07, DHCS instructed counties to stop all processing of annual redeterminations and to delay all discontinuances and negative actions as a result of renewals and reported changes in circumstances, for 90 days.</p> <p>Per ACWDL 19-01, Counties need to expedite Medi-Cal determinations for new Intake applications and for beneficiaries who have been discontinued and reported immediate needs of health care coverage. Self-attestation of verifications under penalty of perjury may be accepted.</p> <p>MEDIL 1 -20-08 was issued 4/10/20 with follow-up guidance and clarifications to delay processing Medi-Cal annual renewals, defer discontinuances and negative actions.</p> <p>DHCS ACWDL 20-09 issued 4/27/20 provides guidance how to count the CARES Act Unemployment incomes.</p>	<p>Proposal 54598 COVID-19 state approval to halt disc for programs for 90 days</p> <ul style="list-style-type: none"> ➢ Change Order #3349 ➢ Change Order #3428-Exception lists/rescinds <p><i>“User Holds” on Medi-Cal negative actions have ceased.</i></p> <p>Created a Project Action Team (PAT) to review and provide recommendations for processing Medi-Cal cases after “User Holds” are released and EDBC has been run.</p> <p>Coding has been added that will identify negative actions for Medi-Cal and when EDBC batch is run, CalWIN mass update will not auto-authorize cases. Cases will be captured on the Exception Report MRT015R.</p>	<p>CIT 03-4656 (3/17/20) Cancellation of Batch Job RDOM29J for March 2020 Renewals</p> <p>CIT 03-4661 (3/20/20) COVID 19 Related Activities</p> <p>CIT 03-4668 (3/25/20) COVID-19</p> <p>CIT 03-4671 (3/26/20) COVID-19 CRPC 2195 Response E-Signatures</p> <p>CIT 03-4676 (3/27/20) Updated CalWIN COVID-19 Related Activities</p> <p>CIT 03-4681 (4/1/20, 4/3/20 REV)</p> <p>CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p> <p>CIT 04-4700 (4/9/20) User Hold Release Process for Medi-Cal Cases REV</p> <p><i>CIT 04_4718 (4/23/20) Treatment of Recovery Rebates</i></p> <p><i>CIT 04_4719 (4/23/20, 4/27/20) Treatment of Pandemic Unemployment</i></p> <p><i>CIT 04_4728 (4/28/20) Alt process for budgeting Pandemic UIB</i></p>

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Orders	Related CITs
<p><u>Medi-Cal Related Changes</u></p> <p>Transitional Medi-Cal (TMC) Changes: Directions provided by DHCS Transitional Medi-Cal (TMC). TMC reports should be mailed out but not processed and no negative actions should be taken.</p>	<p>Proposal 54598 COVID-19 state approval to halt disc for programs for 90 days</p> <ul style="list-style-type: none"> ➤ Change Order #3349 ➤ Change Order #3428-Exception lists/rescinds <p>For TMC</p> <ul style="list-style-type: none"> • <i>Batch exceptions are being placed on TMC program and case captured on the MRT015R list.</i> • Continue to generate and mail TMC reports. • TMC reports will be marked as "Received" and "Completed" <p>TMC reports for TMC cases will be marked as Received and Complete before XNOA via an automated process to continue the benefits</p>	<p>CIT 03-4661 (3/20/20) COVID 19 Related Activities</p> <p>CIT 03-4668 (3/25/20) COVID-19</p> <p>CIT 03-4671 (3/26/20) COVID-19 CRPC 2195 Response E-Signatures</p> <p>CIT 03-4676 (3/27/20) Updated CalWIN COVID-19 Related Activities</p> <p>CIT 03-4681 (4/1/20, 4/3/20 REV) CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p> <p>CIT 04-4700 (4/9/20) User Hold Release Process for Medi-Cal Cases REV</p>

COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Orders	Related CITs
<p><u>Medi-Cal Related Changes</u></p> <p>County Medical Services Program (CMSP) Changes: CMSP has requested to “stop discontinuances” and provide a list of cases. List of cases was provided to the CMSP project on March 24, 2020.</p> <p>CMSP Governing Board issued CIT #0033-20 (3/20/20) to follow Governor Newsom’s Executive Order N-29-20.</p>	<p>PPM 54669 COVID-19 CMSP Eligibility Extension (90 Day).</p> <ul style="list-style-type: none">➢ Change Order #3368 <p>Suppress CMSP Batch to prevent Negative Action.</p> <p>Generate a Case list to capture all CMSP cases with aid code 50, 5F, 88, 89 that will be extended to May 2020 (90days).</p> <p>Track Monthly progress of CMSP cases.</p>	<p>CIT 03-4681 (04/01/2020, 4/3/2020 REV), CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV CIT 04-4695 (4/8/20) COVID 19 Impacts to CMSP Program</p>

COVID 19 Response

Automation Updates-CalWIN

Description	Related Proposals/Projects/Change Orders	Related CITs
<p><u>CalWORKs Changes:</u></p> <p>Time Clocks: All CalWORKs 48 Month-Time-Clock discontinuances for April 2020 and moving forward are suspended March 19, 2020 in accordance with the Governor Newsom’s Executive Order N-29-20.</p> <p>CDSS has asked to reinstate Time Limit Good Cause reason 407 for ‘Lack of Supportive’ Services. CDSS has confirmed this exemption will apply to both the CalWORKs 48-Month Time Clock and the WTW 24-Month Time Clock for March, April, May and June. WDTIP will not have this code reinstated until the end of April.</p> <p>All County Welfare Directors Letter (March 30, 2020) California Work Opportunity and Responsibility to Kids (CalWORKs) Guidance For Employment Services (Welfare-To-Work, or WTW) as Pertains to the 2019 Coronavirus Disease (COVID-19)</p>	<p>Proposal # 54782 COVID-19 CW Time Clock Exemption March – June 2020 ➤ Change Order #3413</p> <p>SQL Pack to add Exemption 407 ‘Lack of Supportive Services’ to CalWORKs 48-Month Time Clocks for individuals who reached their 48th month.</p> <p>WDTIP can accept the transactions, hold them on their side and run a one-time job in the near future to align the clocks.</p> <p>CalWORKs 48-Month Clock unticking and new exemption for May completed. CalWORKs 24-Month WTW clocks unticked for Mar, Apr, May</p>	<p>CIT 03-4681 (04/01/2020, 4/3/2020 REV), CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p> <p>CIT 04-4697 (4/8/20, 4/16/20, 4/21/20, 5/6/20) COVID 19 48 Month Time Clock Update</p>

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Order	Related CITs
<p>CW/CF Changes:</p> <p>SAR 7 and Redeterminations/Recertifications: CDSS has approved suspending automated system (batch) processing of SAR 7s and Redeterminations/Recertifications for the CalWORKs (CW) and CalFresh (CF) programs. This was done to allow for ongoing benefits during the COVID-19 emergency following the Governor Newsom’s Executive Order N-29-20.</p> <p>This means:</p> <ul style="list-style-type: none"> CalWIN will continue to issue benefits even if the RE/RC or SAR is missing or incomplete. CalWIN will not discontinue programs for incomplete or missing RE/RCS or SARs for CW/CF. Counties should expect increased issuance amounts for main payroll. Add message to MyBCW about not returning SAR 7s or Periodic Reports. The project expects a 6-8% increase in the total amount issued by each county and a 3-6% increase in warrants. <p>Executive Order N-29-20 expires June 17, 2020 (90 days from issuance). SAR 7s will be generated and mailed for the July submit month.</p> <p>ACWDL dated 3/27/2020 CalWORKs Implementation of Executive Order N-29-20 Regarding Eligibility Redeterminations and Time on Aid Limits.</p> <p><i>Note: Red font has been used to indicate recent updates and changes.</i></p>	<p>Proposal 54598 COVID-19 state approval to halt disc for programs for 90 days</p> <ul style="list-style-type: none"> Change Order #3349 <p>SAR 7s</p> <ul style="list-style-type: none"> For March SAR 7s that are in a “Hold” status will be marked “Received” and “Complete” the User Hold removed, and a comment inserted on each case. This will occur on 3/25/2020. Benefits will continue to be issued. Going forward for April and May, CalWIN will generate the SAR 7 but hold the file and not send it for printing. The same process regarding marking the SAR 7 “Received” and “Complete” and inserting a comment on each case will be followed. Text and Email messages will be held through May. June SAR 7s will be issued based on expiration of Executive Order. <p>Redeterminations/Recertifications</p> <ul style="list-style-type: none"> March Recertifications/Renewals that were not previously processed will be marked as “Received” and “Complete”, a new certification date will be set for September 2020 and a notice of action will be sent informing the client of the new certification period. For April CalWIN will follow the same process and set the certification date to October 2020 and May will be set for November 2020. New applications coming in will be given the appropriate recertification/renewal period per regulation. Text and Email messages will be held. Cancel existing appointments for April and May for both auto and user created RRR appointments for CalWORKs and CalFresh programs. Appointments will begin in June with the expiration of the Executive Order I 29-20. 	<p>CIT 03-4681 (04/01/2020, 4/3/2020 REV), CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p> <p>CIT 03-4661 (03/20/2020), COVID 19 Related Activities</p> <p>CIT 03-4668 (03/25/2020), COVID-19</p> <p>CIT 03-4671 (03/26/2020), COVID-19 CRPC 2195 Response E-Signatures</p> <p>CIT 03-4676 (03/27,2020), Updated CalWIN COVID-19 Related Activities</p> <p>CIT 04_4718 (4/23/20) Treatment of Recovery Rebates</p> <p>CIT 04_4719 (4/23/20, 4/27/20) Treatment of Pandemic Unemployment</p> <p>CIT 04_4725 (4/27/20, 5/4/20) COVID 19 Activities for week of April 27 REV</p> <p>CIT 04_4728 (4/28/20) Alt process for budgeting Pandemic UIB</p> <p>CIT 05_4734 (5/5/20) COVID 19 Activities for week of May 4</p>

COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Orders	Related CITs
<p><u>CW/CF Continued:</u></p> <p>CalFresh Emergency Allotment Allow for state supplements for the difference between the current allotment amount and the maximum for the household size. This is very similar to what occurs as a 'mass replacement' during various disasters in the past. CDSS has submitted a waiver to FNS to allow an emergency allotment of \$60 per person per month.</p> <p>In response to COVID-19, the H.R. 6201 Families First Coronavirus Response Act provides authority for the California Department of Social Services (CDSS) to provide emergency allotments of CalFresh benefits.</p> <p>All County Welfare Directors Letter, dated 4/2/20-CalFresh Implementation of the Families First Coronavirus Response Act: CalFresh Emergency Allotments.</p> <p>Mass informing methods to be utilized by Counties.</p> <p>FNS has provided for additional month of Emergency Allotments. CDSS must submit a request each month to request additional months beyond the original March and April.</p>	<p>Proposal #54649 CalFresh COVID-19 Supplement > Change Order #3337</p> <ul style="list-style-type: none"> • Provide emergency allotments to eligible households for two months, March and April 2020. • For the month of March 2020, emergency allotments will be issued to eligible CalFresh households on April 12, 2020. • For the month of April 2020, emergency allotments will be issued to eligible CalFresh households on May 10, 2020. • June 12, any remaining March and April beneficiaries that have not received the Emergency Supplement • CDSS to submit request each month for approval to issue beyond March and April. 	<p>CRFI #04-3044 Communication for PPM 54649 COVID19 CalFresh Emergency Allotment</p> <p>CIT 04-4698 (4/8/20) CO#3337/PPM 54649 COVID 19 CalFresh Emergency Allotment</p>

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COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Orders	Related CITs
<p><u>CW/CF Continued:</u></p> <p><u>Online Purchasing</u> Online EBT purchasing: Allow for states to authorize online purchasing. This require a new Transaction Type to be added to FIS and corresponding updates to Host-to-Host and the EBT Account Activity file. Two Retailers already approved by FNS, Walmart and Amazon. Tentative live date late April.</p> <p><i>ACWDL dated 4/14/20 Implementation of Electronic Benefit Transfer (EBT) Online Purchasing</i></p> <p><u>Restaurant Meals Program (RMP) (proposed)</u> CDSS potential change, has not been finalized.</p> <p>Make all CalFresh cases eligible to Restaurant Meals Program.</p> <p><u>Overpayments/Overissuances:</u> CDSS potential change, has not been finalized.</p> <p>Overpayment/Overissuance thresholds due to administrative and inadvertent household errors beginning March 4, 20 to \$600.</p> <p><u>Collections and Tax Intercepts:</u> Suspend all tax intercept establishments</p>	<p>Proposal #54581 COVID-19 Review the possibility of recipients using their EBT cards online</p> <ul style="list-style-type: none"> ➤ Change Order #3331 • Modification to Interface C.5 Transaction Code table • Testing activities Apr 13 - Apr 17 Consortia/County Testing <p>Proposal #54663 COVID-19 CalFresh Overissuance Threshold Increase</p> <ul style="list-style-type: none"> ➤ Change Order #3363 <p>Proposal # 54694 COVID-19 CW Overpayment Claims under \$600 not established</p> <ul style="list-style-type: none"> ➤ Change Order #3364 	<p>CIT 04_4712 (4/16/20) 54581 COVID-19 Allow client to use EBT cards online</p>

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Related Proposals/Projects/Change Orders	Related CITs
<p><u>Cash Assistance Program for Immigrants (CAPI):</u></p> <p>Per CAPI Program Manager Letter (PML) COVID-19 FINAL 3-20-20, Cash Assistance Program for Immigrants (CAPI) will have renewal dates extended 12 months for April, May and June.</p> <p>Redetermination packets are not to go out for April, May and June PML (Program Management Letter) was issued to the counties on March 20, 2020</p> <p>CDSS policy requires that redeterminations be conducted at least annually. (Welfare and Institutions Code (WIC) §18938(b); ACL No. 17-31). However, in accordance with the Governor’s Executive Order No. N-29-20, the CAPI redetermination requirement is suspended for 90 days, through June 16, 2020. Counties and CAPI consortia are not required to conduct any CAPI redeterminations until that date has passed and are not required to go back and conduct redeterminations for individuals whose redetermination period falls between March 18, 2020 and June 16, 2020.</p> <p>ACL 20-46 (4/22/20) Clarifications Regarding Temporary Changes to CAPI Procedures Due to COVID-19 Emergency</p>	<p>Proposal #54598 COVID-19 state approval to halt disc for programs for 90 days</p> <ul style="list-style-type: none"> ➤ Change Order #3349 <p>Proposal #54739 COVID-19 CAPI Redetermination</p> <ul style="list-style-type: none"> ➤ Change Order #3382 	<p>CIT 04-4681 (4/01/20, 4/3/20 REV)</p> <p>CO #3349/PPM 54598 Update COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p>

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Order	Related CITs
<p>General Assistance/General Relief:</p> <p>Several counties have requested SAWS assistance depending upon their respective executive direction.</p> <p>For those counties that Opted in for the SQL - GA Mass Update User Hold and SQL Pack to release GA PR Triggers on Hold for April 2020 Benefits, a SQL List was generated on 3/25/20 for CO3349 SQL Pack #7 Output. This SQL Pack was run Pre-Batch on 3/24/20.</p> <p>For those counties that Opted out of the SQL for GA Mass Update User Hold and SQL Pack to release GA PR Triggers on Hold for April 2020 Benefits, a SQL List was generated on 3/25/20.</p> <p>List of GA cases to be worked on for negative active by counties running FME on 3/24/2020 available for counties</p> <p>Counties opened Change Order to provide specific requests for their respective GA/GR programs.</p>	<p>Change Order #3349</p> <p>Change Order #3345-FRS</p> <p>Change Order #3347-SMT</p> <p>Change Order #3350-SCL</p> <p>Change Order #3351-TUL</p> <p>Change Order #3353-SCZ</p> <p>Change Order #3354 and #3392-CCS</p> <p>Change Order #3356-ORG</p> <p>Change Order #3358 and #3429-ALA</p>	<p>CIT 03-4661 (3/20/20) COVID 19 Related Activities</p> <p>CIT 03-4668 (3/25/20) COVID-19</p> <p>CIT 03-4681 (4/01/20, 4/3/20 REV)</p> <p>CO #3349/PPM 54598 Update</p> <p>COVID-19 State Approval to Halt Discontinuances for Programs for 90 Days_REV</p> <p>CIT 04_4725 (4/27/20, 5/4/20) COVID 19 Activities for week of April 27 REV</p> <p>CIT 05_4734 (5/5/20) COVID 19 Activities for week of May 4</p>

Note: Red font has been used to indicate recent updates and changes.

COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Order	Related CITs
<p><u>Refugee Cash Assistance (RCA) -proposed:</u></p> <p>Received notification that ORR (Office of Refugee Resettlement) has requested that RCA clients who became eligible on or after 4/1/2019 but not on or after 2/1/2020 should be given an 18-month eligibility period (versus maximum of 8).</p> <p>Cases which were discontinued for the December – March benefit months can reapply and be added from application month through September 2020. How do counties process this?</p> <p>Cases which are set to discontinue starting May –August 2020 should remain aided through September 2020. Can we just stop the disc processes? How do we make sure they get discontinued by the end of September?</p> <p>This proposal is being discussed with CDSS.</p>	Proposal to be opened if CDSS pursues	N/A

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COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Orders	Related CITs
<p>CalWIN Availability</p> <p>Due to the evolving crisis with the Coronavirus (COVID-19) there have been requests from counties for additional System availability beyond the current Monday-Saturday, 6:00 AM to 8:00 PM. CalWIN extended hours from 5:00 AM to 10:00 PM Monday-Saturday.</p> <p>These changes will remain in effect for the entire month of April, at which time the Consortium will revisit whether the changes need to be extended further or revert to the normal hours of 6:00 AM to 8:00 PM, Monday – Saturday.</p> <p>CalWIN extended availability will be continuing through May 2020. Previously scheduled activities, such as CalFresh Emergency Allotments and Release 61 may impact hours of availability on specific days.</p>	N/A	CIT 03-4672 CalWIN Availability CIT 04-4702 CalWIN Availability CIT 04-4730 CalWIN Availability

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COVID 19 Response

Automation Updates-CalWIN

Description	Proposals/Change Orders	Related CITs
<p><u>Coronavirus Aid, Relief, and Economic Security (CARES) Act (H.R. 748)</u></p> <p>The CARES Act introduced new income provisions to provide temporary relief to individuals. The following slides have abbreviated tables of new income provisions.</p> <p>Impacts all programs, both CDSS and DHCS engaged with SAWS to provide guidance how these provisions would be budgeted or considered for eligibility purposes.</p> <ul style="list-style-type: none"> As of 4/20, the agreement between CDSS/DHCS and SAWS was to forward with 1 new income for the \$600 Pandemic Unemployment Compensation (PUC) payment. Other types will be lumped together with existing UIB. The PUC will be a new income type being added to SAWS and CalHEERS, to be implemented on May 18, 2020. <p>CDSS ACWDL dated 4/15/20 Treatment of Individual Rebates Under the Coronavirus Aid, Relief, and Economic Security (CARES) Act for CalFresh, CalWORKs, RCA, and TCVAP CDSS ACWDL dated 4/21/20 CalFresh Treatment of Unemployment Assistance Under the Coronavirus Aid, Relief, and Economic Security (CARES) Act DHCS ACWDL 20-09 Provisions from the Federal Coronavirus Aid, Relief, and Economic Security Act (P.L. 116-136)</p>	<p><i>Proposal #54935</i></p>	<p>CIT 04_4718 (4/23/20) Treatment of Recovery Rebates CIT 04_4719 (4/23/20, 4/27/20) Treatment of Pandemic Unemployment CIT 04_4728 (4/28/20) Alt process for budgeting Pandemic UIB</p>

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COVID 19 Response

Automation Updates-CalWIN

Item	Definition	CalWORKs/RCA/TCVAP	CalFresh	CAPI	Medi-Cal	Foster Care
Unemployment Insurance (traditional)	Current benefits, pre-CARES Act	Unearned	Unearned	Unearned	Unearned	Unearned
Pandemic Unemployment Compensation (PUC) (Section 2104)	From the date the bill is signed through July 31, 2020, all regular UI and Pandemic Unemployment Assistance claimants will receive their usual calculated benefit plus an additional \$600 per week in compensation.	Exempt	Unearned	Exempt	Exempt	Exempt
Pandemic Emergency Unemployment Compensation (PEUC) (Section 2107)	The CARES Act also provides an additional 13 weeks of state UI benefits, which will become available after someone exhausts all their regular state UI benefits. All but eight states offer 26 weeks of UI benefits.	Unearned	Unearned	Exempt	Unearned	Unearned
Pandemic Unemployment Assistance (PUA) (Section 2102)	Pandemic Unemployment Assistance (PUA) provides emergency unemployment assistance to workers who are left out of regular state UI or who have exhausted their state UI benefits (including any Extended Benefits that might become available in the future). Up to 39 weeks of PUA are available to workers who are immediately eligible to receive PUA. The program will expire on December 31, 2020, unless otherwise extended.	Unearned	Unearned	Exempt	Unearned	Unearned

COVID 19 Response

Automation Updates-CalWIN

Item	Definition	CalWORKS/RCA/T CVAP	CalFresh	CAPI	Medi-Cal	Foster Care
Recovery Rebates for Individuals (CARES Act Stimulus Money) (Section 2201)	This provision would provide \$1,200 for singles and heads of households (\$2,400 for married couples filing joints returns). The provision also provides \$500 per qualifying child dependent under age 17 (using the rules under the Child Tax Credit). A family of four would receive \$3,400.	Exempt	Exempt	Exempt	Exempt	Exempt except for NMDs

ABAWD Injunction

Automation Updates-CalWIN

Description	Related Proposals/Projects/Change Orders	Related CITs
<p>ABAWD Injunction</p> <ul style="list-style-type: none"> • Court injunction is in place as of Friday, March 13th • This means no “new” counties are subject to ABAWD <p><u>System Changes:</u></p> <p>Project has reset the Geographical Waiver for all counties back to ‘Waived’. Project will need to remove the 15% discretionary exemptions.</p> <p>CDSS provided guidance for the injunction as follows: 34 Counties - The 34 counties, that would have been newly impacted by the rule, will not implement the ABAWD time limit effective April 1. At this time we do not know how long the injunction will last, but the rule will not be effective April 1.</p> <ul style="list-style-type: none"> • Stop the issuance of all ABAWD time limit related notices • Roll back the issuance of the automated two months of discretionary exemptions <p>March 14, 2020 SAWS received communication from CDSS stating an injunction has been granted on the final rule regarding the CalFresh time limit for ABAWDs</p>	<p>Project #54579 ABAWD Injunction March 2020</p> <ul style="list-style-type: none"> ➢ Change Order #3330 <p>Project #54055 ABAWD Waiver Discretionary Exemption</p> <ul style="list-style-type: none"> ➢ Change Order #3120 <p>Project #54056 ABAWD Waiver expiration April 1, 2020</p> <ul style="list-style-type: none"> ➢ Change Order #3085 <p>Project #54084 Add/Revise ABAWD NOAs and Forms</p> <ul style="list-style-type: none"> ➢ Change Order #3124 <ul style="list-style-type: none"> • Reinstate the ABAWD waiver for the 11 counties effective April 1, 2020. • Prevent intake cases from having an ABAWD clock started and stop notices from being generated. • Issue automated two months of discretionary exemptions 	<p>CIT 03-4657 (3/18/20) ABAWD Injunction Change Order #3330/Proposal #54579</p> <p>CIT 02-4632 (2/21/20, 3/13/20-REV) ABAWD Updates</p> <p>CIT 04_4721 PPM 54941 COVID-19 Lift ABAWD requirements and place on temporary COVID-19 waiver</p>
<p>H.R. 6201 was signed into law by the President on 3/18/20 which lifts the ABAWD time limit statewide effective April 1. Consortia instructed by CDSS to begin procedures to waive the time limit for the 6 currently implementing counties – Alameda, Contra Costa, Marin, San Francisco, San Mateo, and Santa Clara.</p>	<p>Project #54579 ABAWD Injunction March 2020</p> <ul style="list-style-type: none"> ➢ Change Order #3330 	<p>CIT #03-4657 (3/18/20) ABAWD Injunction Change Order #3330/Proposal #54579</p> <p>CIT #02-4632 (2/21/20, 3/13/20-REV) ABAWD Updates</p>

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