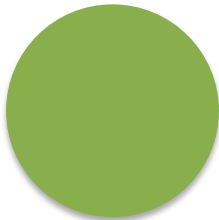


CalSAWS | WCDS SUBCOMMITTEE MEETING  
AGENDA PACKAGE

Friday, January 10, 2020  
12:15 P.M. – 2:00 P.M.

Library Galleria  
West Room  
828 I Street  
Sacramento, California 95814



# Agenda

1. Call Meeting to Order
2. Roll Call and Confirmation of Quorum
3. Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

- *See supplemental document for full agenda.*



# Action Items

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# Action Items

4. Approval of the Minutes and review of Action Items from the November 13, 2019 WCDS Subcommittee meeting.
5. Approval of the CalSAWS WCDS Subcommittee Charter



# Discussion Items

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6. CalSAWS Schedule Impact  
Resulting from Functional Design  
Session Outcomes



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# Revised CalSAWS DD&I Project Schedule

## Agenda

1. Background
2. Overview
3. Revised Schedule
4. Functional Area Overview
5. Next Steps

# Revised CalSAWS DD&I Project Schedule

## Background

- As discussed at the September and November JPA and PSC meetings, the project team has been analyzing the outputs of the Functional Design Sessions and assessing options for integrating this new scope into the CalSAWS DD&I Project Schedule
- In addition, the project team identified a risk related to the impact of adding this additional scope to the existing project schedule. Specifically, the risk is associated with implementing a large volume of changes in a short timeframe to meet the current deadlines, and the resulting impact on LA County users, the downstream migration activities (conversion, training, change management) and the quality of future releases.



# Revised CalSAWS DD&I Project Schedule

## Overview

Develop a project schedule that:

- Allows the 39 C-IV Counties to cutover to CalSAWS in September 2021
- Provides CalSAWS functionality, including new requirements defined by the Functional Design Sessions, that meets the current business needs of the C-IV Counties
- Allows for the development and implementation of additional capabilities needed for the CalWIN Counties after C-IV counties go-live
- Incrementally builds out the CalSAWS requirements for the 57 counties, minimizing any throw away code
- Completes CalWIN Counties rollout no later than December 2023

Assumptions:

- Imaging will begin work in January 2020 (pending JPA approval)
- All other work begins in March 2020 for the new scope required by the Functional Design Sessions and Foster Care
- No changes to the LRS Agreement end date

# Revised CalSAWS DD&I Project Schedule

## Revised Schedule

The following slide highlights a revised project schedule that assumes:

- The 39 C-IV Counties cutover to CalSAWS in September 2021 (no change to this date)
  - There would be no functional release during this cutover month
  - There would be no technical release during the month after cutover
- A phased approach, where appropriate, for the outstanding Functional Design Session scope
  - Focus on implementing requirements needed by the C-IV Counties to align CalSAWS functionality with current C-IV functionality prior to cutover (referred to as "Phase 1")
  - Phase in other features/functions needed by the CalWIN counties that may also be used by C-IV counties and LA County in the future. These would be developed and implemented prior to CalWIN UAT (referred to as "Phase 2")

# Revised CalSAWS DD&I Project Schedule

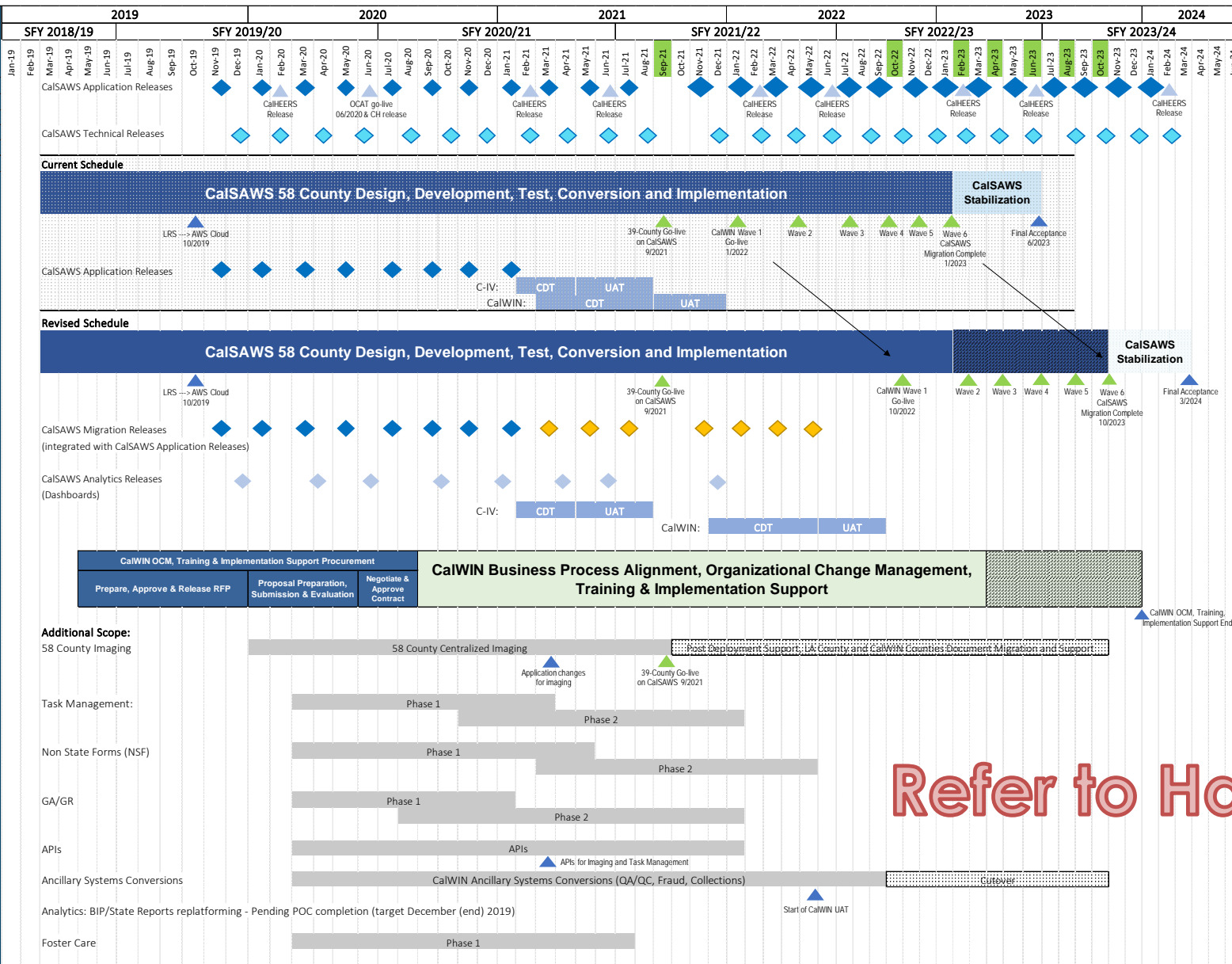
## Revised Schedule continued

### Impacts to CalWIN Implementation Dates:

- Shifts the first CalWIN wave from January 2022 to October 2022. All subsequent waves are adjusted accordingly
  - No changes to the number of CalWIN waves was contemplated or requested at this time
  - Adjustment to the timing of the second wave to avoid a cutover in a holiday month e.g. (November, December)

# Revised CalSAWS DD&I Project Schedule

CalSAWS DD&I



Refer to Handout

**Other Consortium Decision Points:**

- 1) 58 County Portal Solution; 2) 58 County Contact Center Solution; 3) Print Center Procurement; 4) Foster Care CARES Integration

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview

The following slides will provide additional details for:

- 58 County Imaging
- Task Management
- Non-State Forms
- GA/GR
- APIs
- Ancillary Systems Conversions
- Analytics: BIP/State Report Replatforming
- Foster Care

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: Requirements Summary

Functional Design Session	Total Pre FDS	Total Post FDS	Estimated Total Effort+
Imaging	24	42	87,000
Task Management	39	32	39,500
Non State Forms	2	114	38,000
GA/GR++	11	28	77,700
APIs	3	37	15,800
Ancillary Systems Conversion	4	50	37,000
Total New Requirements*	83	303	295,000

- The 303 FDS requirements are in addition to the existing ~600 requirements
- + Estimate is under review. Estimate includes the design, build, test, training, tech, and conversion activities as appropriate
- ++ Final solution is still under review

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: 58 County Imaging

Category	Description
Phase 1	Deploy integrated imaging solution to the 39 C-IV Counties at go-live LA County continues to use EDMS interface (already integrated with CalSAWS)
Phase 2	Deploy the integrated imaging solution to LA County prior to the CalWIN Wave 1 cutover Deploy the integrated imaging solution to each CalWIN County at their respective CalSAWS Cutover
Dependencies	Integration with task management and APIs

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: Task Management

Category	Description
Phase 1	Core CalSAWS requirements to create a unified task management approach, inclusive of C-IV tasks and automated actions, along with integration with the 58 counties imaging solution (Releases 20.09-21.03)
Phase 2	Additional capabilities (needed for the CalWIN counties and that will be available for all counties) will be implemented post C-IV cutover (Releases 21.05-22.01)
Dependencies	Integration with imaging. Downstream impacts to both conversion and training



# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: Non State Forms

Category	Description
Phase 1	Non State Forms in English and Spanish (Releases 20.11-21.05)
Phase 2	Non State Forms in 13 threshold languages (Releases 21.07-22.07)
Dependencies	An approved English version of a form is required prior to obtaining translations

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: GA/GR

Category	Description
Phase 1	Implement C-IV managed and non managed solution Generate the GA 237 for the 39 counties Send GA transactions to MEDS (Releases 20.11-21.03)
Phase 2	Implement CalWIN Counties rules and integrate with GA Correspondence service (Releases 21.05-22.01)
Dependencies	Downstream impacts to both conversion and training

- No changes to the LA County GA/GR program already integrated with the CalSAWS system

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: APIs

Category	Description
Phase 1	Implement APIs related to task management and imaging (Releases 20.11-21.01)
Phase 2	All other APIs (Releases 21.03-22.01)
Dependencies	Integration with task management and imaging

- Functional Design Sessions were targeted at the 18 CalWIN Counties

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: Ancillary Systems Conversion

Category	Description
Phase 1	N/A
Phase 2	N/A
Dependencies	Extracts from source legacy systems by the counties in accordance with the target schema and conversion team schedule

- Functional Design Sessions were targeted at the 18 CalWIN Counties for the following systems: Collections, Fraud, and QA/QC

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview :

### Analytics – BIP/State reports replatforming

Pending results of POC in late December 2019

Replatforming of reports may be prioritized based on:

- Performance of the existing report with 40 county volumes
- Legacy system reports that currently do not exist in LRS and must be ported from C-IV counties
- Underlying application changes driving a reporting change

# Revised CalSAWS DD&I Project Schedule

## Functional Area Overview: Foster Care

Category	Description
Phase 1	Update CalSAWS with additional data collection elements, eligibility rules, NOAs, State forms, reports, and fiscal processing One way, inbound interface with CWS. Replaces LA/LRS datamart with a direct interface from CWS to CalSAWS (Still being discussed)
Phase 2	Integration with CWS-CARES System
Dependencies	Timing of the CWS-CARES System go-live. Downstream impact on training

# Revised CalSAWS DD&I Project Schedule

## Other Consortium Decision Points

Decision	Description
58-County Portal Solution	<p>Procurement pending.</p> <p>If the new 58 County portal is not available by September 2021, C4Yourself would need to be integrated with CalSAWS for the 39 C-IV Counties.</p> <p>YBN is already integrated with the CalSAWS system.</p>
58-County Contact Center Solution	<p>Pending Consortium decision on the solution.</p> <p>If the new 58 County Contact Center solution is not available by September 2021, integrate the C-IV Counties AWS Connect Contact Center solution with CalSAWS.</p> <p>The LA County Contact Center is already integrated with the CalSAWS system.</p>

# Revised CalSAWS DD&I Project Schedule

## Other Consortium Decision Points

Decision	Description
Central Print solution	<p>Procurement pending for central print services for 56 of 58 counties.</p> <p>If the central print solution is not operational by September 2021, integrate existing C-IV Central Print services with the CalSAWS system</p> <p>LA County Central Print Services are already integrated with the CalSAWS system</p>



# Revised CalSAWS DD&I Project Schedule

## Next Steps

- Review revised schedule with approval and funding entities (December 2019)
- Finalize amendment documentation and budget documentation (December 2019)
- Seek State and Federal approval of the Amendment for Functional Design Sessions and revised schedule (January/February 2020)
- Seek JPA Board approval for the Amendment (February/March 2020)



## 7. CalSAWS Staffing Update

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# CalSAWS Staffing Update

## CIT 0084-19 Recruitment of CalSAWS Project Staff Extended to Friday Dec. 20, 2019

- Project Management Office (PMO)
  - Fiscal/Contract Manager (1 long-term)
  - Fiscal/Contract Analyst (2 long-term)
  - PMO Analysts (2 long-term)
  
- Common Services/PMO
  - Procurement Manager (1 long-term)
  - Procurement Analysts (2 long-term)
  - Procurement Analysts (2 limited-term through January 2023)
  
- Technical & Operations
  - Cloud Analyst (1 long-term)
  - Conversion Analyst (4 limited-term through January 2023)
  
- Application Development & Test
  - Release Coordinator (1 long-term)
  - Release Coordinator (1 limited-term through January 2023)
  
- Policy, Design & Application Development
  - Business Analysts (4 limited-term through September 2021 or January 2023 depending on specific assignment)
  
- Customer Engagement
  - Implementation Manager (1 limited-term through January 2023)
  - Implementation Coordinators (3 limited-term through January 2023)
  - Trainers (3 limited-term through January 2023)

# CalSAWS Staffing Update

## Applicants as of December 20, 2019

Team	Position	Applicants
Policy, Design, Governance and Application Development	Business Analyst	19
Application Development	Release Coordinator	16
Customer Engagement	Trainer	23
	Implementation Manager	11
	Implementation Coordinator	15
Technical Operations	Cloud Analyst	11
	Conversion Analyst	15
PMO/Common Services	Fiscal/Contract Analyst	10
	Procurement Analyst	9
	PMO Analyst	12
	Fiscal/Contract Manager	8
	Procurement Manager	5
<b>Total</b>		<b>154</b>

Note: 69 individual candidates applied for multiple positions

# CalSAWS Staffing Update

## Next Steps

- Complete Candidate Interviews and Finalize Selections
- Notify Directors and Receive Director Confirmation
- Notify Candidates
- Candidates Accept/Reject
- Candidates Transition



## 8. CalSAWS Fiscal Update

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# CalSAWS Financial Report – January 3, 2020

## Overview

CalSAWS DD&I and  
Premise for 58  
Counties

(OCAT & Undocumented 19-25)

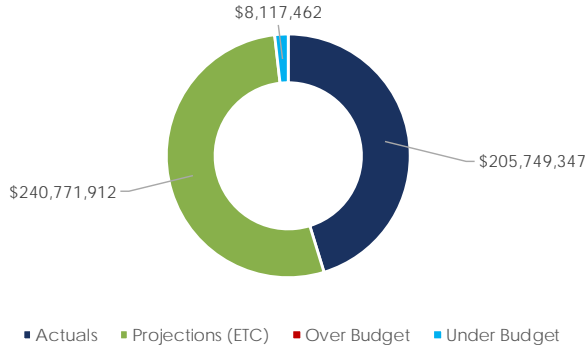
CalWIN M&O and  
Premise for 18  
Counties

C-IV M&O and  
Premise for 39  
Counties

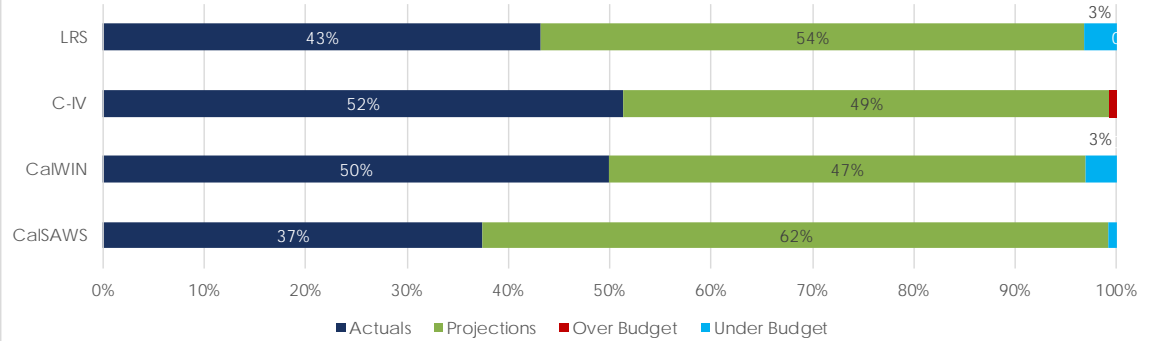
LRS M&O and Premise  
for 1 County

- 1 Actuals to Date  
Based on Vendor Invoices & County Claims
- 2 Projections (Estimates to Complete)  
Estimated Costs for Future Months
- 3 Estimate at Completion (EAC)  
Actual Costs Plus Estimated
- 4 Total Allocation/Budget  
Amount Allocated by Line Item for the Approved Budget
- 5 Balance  
Difference Between EAC and Budget  
Positive balance is under budget Negative balance is over budget
- 6 % Expended to Date (Actuals)  
Percent of Actuals to Date Divided by the Budget
- 7 % EAC to Budget  
Percent of EAC Divided by the Budget

Total Actuals & Projections



% Expended to Date



Category	Actuals to Date <sup>1</sup>	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
<b>CaSAWS</b>	<b>\$52,289,966</b>	<b>\$86,176,033</b>	<b>\$138,465,999</b>	<b>\$139,488,009</b>	<b>\$1,022,010</b>	<b>37.5%</b>	<b>99.3%</b>	
DD&I App. Dev.	\$10,326,908	\$10,656,351	\$20,983,259	\$20,983,259	\$0	49.2%	100.0%	Includes only the allocated portion of funding
DD&I Non-App. Dev.	\$34,063,667	\$46,408,330	\$80,471,997	\$81,573,501	\$1,101,504	41.8%	98.6%	
DD&I Training	\$3,029,693	\$555,754	\$3,585,447	\$3,585,447	\$0	84.5%	100.0%	
DD&I GA/GR	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	
DD&I Procurement	\$468,810	\$650,070	\$1,118,880	\$1,118,880	\$0	41.9%	100.0%	
CaSAWS M&O	\$401,954	\$1,798,096	\$2,200,050	\$2,200,050	\$0	18.3%	100.0%	
CaSAWS Premise	\$3,998,935	\$26,107,432	\$30,106,367	\$30,026,872	(\$79,495)	13.3%	100.3%	Pending add'l funding for Undoc. 19-25 and OCAT QA shift
<b>CalWIN M&amp;O</b>	<b>\$61,246,380</b>	<b>\$57,577,964</b>	<b>\$118,824,344</b>	<b>\$122,640,142</b>	<b>\$3,815,798</b>	<b>49.9%</b>	<b>96.9%</b>	
CalWIN M&O	\$51,935,257	\$43,185,397	\$95,120,654	\$95,406,593	\$285,939	54.4%	99.7%	
CalHEERS Interface	\$4,017,444	\$3,223,388	\$7,240,832	\$13,326,096	\$6,085,264	30.1%	54.3%	Qualified system changes are limited
CalHEERS CSCN	\$860,410	\$886,853	\$1,747,263	\$1,856,497	\$109,234	46.3%	94.1%	Potential savings Application Maintenance
CalWIN Premise	\$4,433,269	\$10,282,326	\$14,715,595	\$12,050,956	(\$2,664,639)	36.8%	122.1%	Pending funding approval in the January Budget (multiple premise)
<b>C-IV M&amp;O</b>	<b>\$57,499,390</b>	<b>\$53,731,117</b>	<b>\$111,230,507</b>	<b>\$110,461,162</b>	<b>(\$769,345)</b>	<b>52.1%</b>	<b>100.7%</b>	
C-IV M&O	\$50,219,075	\$36,062,284	\$86,281,359	\$87,351,573	\$1,070,214	57.5%	98.8%	Consortium Staff, QA, OTECH, and HW/SW not needed
CalHEERS Interface	\$3,730,681	\$6,796,646	\$10,527,327	\$11,090,754	\$563,427	33.6%	94.9%	Qualified system changes are limited
Covered CA CSC	\$1,694,802	\$2,117,444	\$3,812,246	\$3,855,636	\$43,390	44.0%	98.9%	Quality Assurance
C-IV Premise	\$1,854,832	\$8,754,743	\$10,609,575	\$8,163,199	(\$2,446,376)	22.7%	130.0%	Pending funding approval in the January Budget (multiple premise)
<b>LRS M&amp;O</b>	<b>\$34,526,989</b>	<b>\$42,730,137</b>	<b>\$77,257,126</b>	<b>\$79,840,492</b>	<b>\$4,048,999</b>	<b>43.2%</b>	<b>96.8%</b>	
LRS M&O	\$31,006,994	\$31,318,077	\$62,325,071	\$66,783,374	\$4,458,303	46.4%	93.3%	QA, HW/SW and Prod Ops (data center decommission)
CalHEERS Interface	\$1,241,142	\$3,404,282	\$4,645,424	\$5,298,372	\$652,948	23.4%	87.7%	Qualified system changes are limited
LRS Premise	\$2,278,853	\$8,007,778	\$10,286,631	\$7,758,746	(\$2,527,885)	29.4%	132.6%	Pending funding approval in the January Budget (multiple premise)
Cloud Enablement	\$151,507	\$0	\$151,507	\$1,617,140	\$1,465,633	9.4%	9.4%	Proof of Concept ended in SFY 18/19, includes final invoice payments
<b>JPA Admin. Budget</b>	<b>\$186,622</b>	<b>\$556,661</b>	<b>\$743,283</b>	<b>\$743,283</b>	<b>\$0</b>	<b>25.1%</b>	<b>100.0%</b>	
CaSAWS 58 Counties	\$53,701	\$371,137	\$424,838	\$424,838	\$0	12.6%	100.0%	
CalACES 40 Counties	\$132,921	\$185,524	\$318,445	\$318,445	\$0	41.7%	100.0%	
<b>Total</b>	<b>\$205,749,347</b>	<b>\$240,771,912</b>	<b>\$446,521,259</b>	<b>\$453,173,088</b>	<b>\$8,117,462</b>	<b>45.4%</b>	<b>98.5%</b>	

<sup>1</sup>July-Oct Actuals (Claims) and Partial Actuals for November (Invoices)



# CalSAWS Financial Report – January 3, 2020

## CalSAWS | SFY 2019/20 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
<b>CalSAWS DD&amp;I</b>	<b>\$2,631,551</b>	<b>\$8,685,623</b>	<b>\$11,317,174</b>	<b>\$11,317,174</b>	<b>\$0</b>	<b>23.3%</b>	<b>100.0%</b>	
Consortium Personnel - County <sup>1</sup>	\$452,658	\$3,057,619	\$3,510,277	\$3,510,277	\$0	12.9%	100.0%	Includes only the allocated portion of funding
Consortium Personnel - Contractor <sup>2,3</sup>	\$2,178,893	\$5,628,004	\$7,806,897	\$7,806,897	\$0	27.9%	100.0%	Includes only the allocated portion of funding
<b>CalWIN M&amp;O</b>	<b>\$1,634,838</b>	<b>\$3,112,512</b>	<b>\$4,747,350</b>	<b>\$4,977,527</b>	<b>\$230,177</b>	<b>32.8%</b>	<b>95.4%</b>	
Consortium Personnel - County <sup>1</sup>	\$1,237,647	\$2,677,163	\$3,914,810	\$4,144,987	\$230,177	29.9%	94.4%	
Consortium Personnel - Contractor <sup>2,3</sup>	\$397,191	\$435,349	\$832,540	\$832,540	\$0	47.7%	100.0%	
<b>C-IV M&amp;O</b>	<b>\$2,318,210</b>	<b>\$1,692,734</b>	<b>\$4,010,944</b>	<b>\$4,228,500</b>	<b>\$217,556</b>	<b>54.8%</b>	<b>94.9%</b>	
Consortium Personnel - County	\$1,347,758	\$937,183	\$2,284,941	\$2,501,231	\$216,290	53.9%	91.4%	
Consortium Personnel - Contractor <sup>2</sup>	\$970,452	\$755,551	\$1,726,003	\$1,727,269	\$1,266	56.2%	99.9%	
<b>LRS M&amp;O</b>	<b>\$7,187,783</b>	<b>\$6,185,473</b>	<b>\$13,373,256</b>	<b>\$13,373,256</b>	<b>\$0</b>	<b>53.7%</b>	<b>100.0%</b>	
Consortium Personnel - County	\$7,187,783	\$6,185,473	\$13,373,256	\$13,373,256	\$0	53.7%	100.0%	
Consortium Personnel - Contractor <sup>2</sup>	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	
<b>Premise</b>	<b>\$116,371</b>	<b>\$553,932</b>	<b>\$670,303</b>	<b>\$892,611</b>	<b>\$222,308</b>	<b>13.0%</b>	<b>75.1%</b>	
Consortium Personnel - County	\$65,511	\$496,048	\$561,559	\$783,867	\$222,308	8.4%	71.6%	SB 1341 Phase 1 & Phase 2 M&O
Consortium Personnel - Contractor <sup>2</sup>	\$50,860	\$57,884	\$108,744	\$108,744	\$0	46.8%	100.0%	
<b>Total</b>	<b>\$13,888,753</b>	<b>\$20,230,274</b>	<b>\$34,119,027</b>	<b>\$34,789,068</b>	<b>\$670,041</b>	<b>39.9%</b>	<b>98.1%</b>	

<sup>1</sup>Includes only Consortium Staff, does not include County Support Staff

<sup>2</sup>Includes RGS and CSAC employees

<sup>3</sup>Includes RGS, CSAC, and First Data Staff (Non-Employees)

# CalSAWS Financial Report – January 3, 2020

## CalSAWS | SFY 2019/20 CONSORTIUM PERSONNEL BUDGET & FTEs

SFY 2019/20 - Consortium Personnel FTE Counts	Current/Plan
<b>CalSAWS DD&amp;I</b>	<b>98</b>
Consortium Personnel - County <sup>1</sup>	26
Consortium Personnel - Contractor <sup>2</sup>	35
Consortium Personnel - Contractor Limited Term <sup>3</sup>	9
TBD <sup>4</sup>	28
<b>CalWIN M&amp;O</b>	<b>24</b>
Consortium Personnel - County <sup>1</sup>	1
Consortium Personnel - Contractor <sup>2</sup>	17
Consortium Personnel - Contractor Limited Term <sup>3</sup>	5
TBD <sup>4</sup>	1
<b>C-IV M&amp;O</b>	<b>27</b>
Consortium Personnel - County <sup>1</sup>	15
Consortium Personnel - Contractor <sup>2</sup>	10
Consortium Personnel - Contractor Limited Term <sup>3</sup>	1
TBD <sup>4</sup>	1
<b>LRS M&amp;O</b>	<b>75</b>
Consortium Personnel - County <sup>1</sup>	75
Consortium Personnel - Contractor <sup>2</sup>	0
Consortium Personnel - Contractor Limited Term <sup>3</sup>	0
TBD <sup>4</sup>	0
<b>Premise</b>	<b>2</b>
Consortium Personnel - County <sup>1</sup>	1
Consortium Personnel - Contractor <sup>2</sup>	1
<b>Total</b>	<b>226</b>

<sup>1</sup>Includes only Consortium Staff, does not include County Support Staff

<sup>2</sup>Includes RGS and CSAC employees

<sup>3</sup>Includes RGS, CSAC, and First Data Staff (Non-Employees)

<sup>4</sup>Does not account for backfill considerations

# CalSAWS Financial Report – January 3, 2020

## CalSAWS | SFY 2019/20 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
<b>CalSAWS</b>	<b>\$2,943,025</b>	<b>\$4,413,349</b>	<b>\$7,356,374</b>	<b>\$7,175,470</b>	<b>(\$180,904)</b>	<b>41.0%</b>	<b>102.5%</b>	
CalSAWS Premise	\$2,943,025	\$4,413,349	\$7,356,374	\$7,175,470	(\$180,904)	41.0%	102.5%	Pending additional funding for Undoc. 19-25
<b>CalWIN M&amp;O</b>	<b>\$11,881,963</b>	<b>\$17,882,580</b>	<b>\$29,764,543</b>	<b>\$33,286,756</b>	<b>\$3,522,213</b>	<b>35.7%</b>	<b>89.4%</b>	
CalWIN M&O	\$6,562,945	\$7,113,471	\$13,676,416	\$13,676,416	\$0	48.0%	100.0%	
CalHEERS Interface Change Budget	\$1,283,557	\$950,000	\$2,233,557	\$8,283,518	\$6,049,961	15.5%	27.0%	Qualified system changes are limited
CalHEERS CSCN Change Budget	\$49,108	\$107,142	\$156,250	\$250,008	\$93,758	19.6%	62.5%	
CalWIN Premise	\$3,986,353	\$9,711,967	\$13,698,320	\$11,076,814	(\$2,621,506)	36.0%	123.7%	Pending funding approval in the January Budget (multiple premise)
<b>C-IV M&amp;O</b>	<b>\$15,814,388</b>	<b>\$19,050,827</b>	<b>\$34,865,215</b>	<b>\$32,973,163</b>	<b>(\$1,892,052)</b>	<b>48.0%</b>	<b>105.7%</b>	
C-IV M&O	\$12,934,177	\$6,404,625	\$19,338,802	\$19,338,802	\$0	66.9%	100.0%	
CalHEERS Interface Change Budget	\$934,142	\$3,947,249	\$4,881,391	\$5,368,755	\$487,364	17.4%	90.9%	Qualified system changes are limited
Covered CA CSC Change Budget	\$215,774	\$477,730	\$693,504	\$693,504	\$0	31.1%	100.0%	
C-IV Premise	\$1,730,295	\$8,221,223	\$9,951,518	\$7,572,102	(\$2,379,416)	22.9%	131.4%	Pending funding approval in the January Budget (multiple premise)
<b>LRS M&amp;O</b>	<b>\$8,673,791</b>	<b>\$15,582,960</b>	<b>\$24,256,751</b>	<b>\$22,084,641</b>	<b>(\$2,172,110)</b>	<b>39.3%</b>	<b>109.8%</b>	
LRS M&E	\$6,061,956	\$5,050,044	\$11,112,000	\$11,112,000	\$0	54.6%	100.0%	
CalHEERS Interface Change Budget	\$364,182	\$2,559,338	\$2,923,520	\$3,544,452	\$620,932	10.3%	82.5%	Qualified system changes are limited
LRS Premise	\$2,247,653	\$7,973,578	\$10,221,231	\$7,428,189	(\$2,793,042)	30.3%	137.6%	Pending funding approval in the January Budget (multiple premise)
<b>TOTAL</b>	<b>\$39,313,167</b>	<b>\$56,929,716</b>	<b>\$96,242,883</b>	<b>\$95,520,030</b>	<b>(\$722,853)</b>	<b>41.2%</b>	<b>100.8%</b>	

Note: Includes 8,000 hours/month for M&O per system, plus premise hours.

# CalSAWS Financial Report – January 3, 2020

## CalSAWS | SFY 2019/20 CONTRACT OBLIGATIONS

Warranty & Liquidated Damages Detail - SFY 2019/20					
Category	Contract	Service Month	Amount	Invoice Month	Invoice #
Application Maintenance Warranty	C-IV	June-19	\$2,408	September-19	23423
Application Maintenance Warranty	C-IV	August-19	\$5,332	November-19	1100611182
Application Maintenance Liquidated Damage (Daily Prime Business Hours ED/BC Response Time)	LRS	July-19	\$2,000	October-19	1100602763
Technical Infrastructure Warranty	C-IV	August-19	\$137	November-19	1100611187
CalWIN UAT Delivery	CalWIN	March-19	\$5,000	October-19	60015449
Cov CA System Availability Contact CalWIN	CalWIN	June-19	\$7,000	October-19	60015449
Daily Peak Usage Hours Availability on four (4) days in October 2019 (10-15, 10-16, 10-18, and 10-22)	LRS	October-19	\$40,000	December-19	TBD
<b>Total</b>			<b>\$61,877</b>		

Hours & Credits					
Category	Actuals	Projections (ETC)	EAC	Allowance	BALANCE +Under / (-Over)
CalWIN Modernization ("Modification") Hours	\$1,732,725	\$1,382,291	\$3,115,016	\$7,006,550	\$3,891,534
CalWIN Business Intelligence (BI)	\$3,225,838	\$745,377	\$3,971,215	\$3,971,215	\$0
CalWIN IDMS	\$0	\$1,500,000	\$1,500,000	\$1,500,000	\$0
CalWIN Business Rules Engine (BRE)	\$0	\$3,500,000	\$3,500,000	\$3,500,000	\$0
C-IV Royalty Fees	\$37,496	\$362,504	\$400,000	\$400,000	\$0
<b>Total</b>	<b>\$4,996,059</b>	<b>\$7,490,172</b>	<b>\$12,486,231</b>	<b>\$16,377,765</b>	<b>\$3,891,534</b>

Modernization Hours are updated each August with 8,500 hours; includes hours from prior years. Actuals through 12/19 reconciled 1/3/20.

IDMS estimate of \$1.5M for potential utilization of hours for CalSAWS GA/GR.

BRE estimate of \$3.5M for potential utilization of hours for CalSAWS GA/GR.

Royalty fees includes \$200k shifted from SFY 18/19, updated through October 2019.



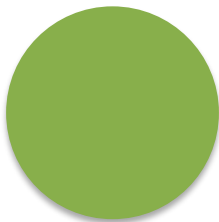
## 9. CalSAWS Meeting with SEIU

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## 10. CalSAWS Procurement Update

- a. Portal/Mobile RFP
  - b. CalWIN OCM & Training RFP
- 



# CalSAWS Statewide Portal/Mobile Application Strategy, Scope and Timeline

Procurement Event	Date
Released RFP	November 4, 2019
Conducted Bidder's Conference Sacramento County Department of Human Assistance	November 20, 2019 10:30am-12:00pm
Published RFP Addendum 1 Based on 14 Vendor Questions and Answers	November 26, 2019
Received 136 Additional Vendor Questions	December 3, 2019
Published RFP Addendum 2 and Responses to All Vendor Questions	December 12, 2019
Contractor Proposal Due Date	January 22, 2020
Evaluate Proposals and Prepare Vendor Selection Report	January 23 – April 22, 2020
Contract Negotiations	April 27 – May 5, 2020
State, Federal and JPA BOD Approval of Agreement	May 7 – August 7, 2020
Start Date of Statewide Portal/Mobile App Vendor	August 10, 2020
Portal/Mobile App Go-Live	September 2021

# CalWIN Training, OCM & Implementation Support


## Strategy, Scope and Timeline

PROCUREMENT EVENT	DATE
Federal RFP Review and Approval	October 20 – December 13, 2019
RFP Released	December 17, 2019
Bidder's Conference Sacramento County Department of Human Assistance 4450 East Commerce Way Sacramento, CA	January 7, 2020, 10:30am – 12:00pm
Contractor Proposal Due Date	February 19, 2020
Evaluate Proposals and Prepare Vendor Selection Report	February 20 – May 18, 2020
Consortium Issues Notice of Intent to Award	May 19, 2020
Contract Negotiation Period	May 21 – June 2, 2020
Federal, State and Consortium JPA Board of Directors Approval of Agreement	June 5 – August 28, 2020
Planned Start Date of CalWIN Contractor	August 31, 2020





## 11. Stakeholder Updates

- a. CDSS
  - b. DHCS
  - c. OSI
  - d. CWDA
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## 12. M&O Application and Operations Update

- a. Operational Issues
  - b. CalWIN Release Schedule
- 



# Operational Issues

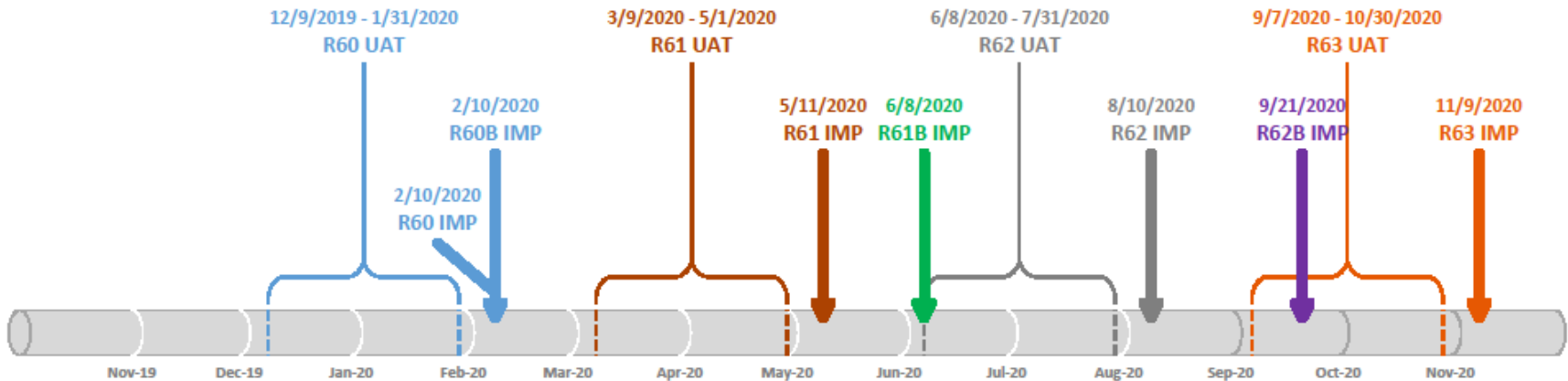
- Three production issues: Bridge calls

# CalWIN Release Schedule

Rev. 1/5/2020



## CalWIN Release Delivery Impact



R60 & R60B -2/10/20 (45,532 Effort Hours***)	R61 -5/11/2020 (43,602 Effort Hours*)	R61B -6/8/2020 (Effort Hours - TBD*)	R62 -8/10/2020 (28,291 Effort Hours*)	R62B -9/21/2020 (Effort Hours - TBD*)	R63 -11/9/2020 (2,911 Effort Hours)	
<p><b>Release 60 Projects &amp; Proposals:</b></p> <ul style="list-style-type: none"> <li>50941 Medi-Cal Non-MAGI Denial &amp; Disc NOA</li> <li>51002 Re-Evaluate the Special Indicator and ENOA in MyBCW</li> <li>51361 Addl Immigration Status for Non-MAGI Programs</li> <li>51378 eICT Phase III</li> <li>51600 CF Redesign Over Issuance Notices</li> <li>51601 Application or Renewals with No Potential MAGI (ACDWL 18-16)</li> <li>51732 ACL 18-23 Child Support Recoupment and TOA</li> <li>51981 CalWORKS Overpayment Recovery SB726 - Phase I</li> <li>52070 CW Telephonic Interview Question &amp; Mobile Browser Update</li> <li>52180 CalFresh Benefits to not be Staggered for Initial Month of Certification</li> <li>52375 WTW 25/25A CalWORKS WTW Monthly Activity Report Updates</li> </ul>	<ul style="list-style-type: none"> <li>52396 Increasing CalFresh threshold to \$400</li> <li>52398 Cal-OAR Phase 2</li> <li>52424 Internal Solution for CalHEERS BV 15</li> <li>52489 Home Visiting Initiative</li> <li>53020 CMS PI 9; 10 &amp; 12 BI Sol</li> <li>52397 Tracking ABAWD Participation</li> <li>49543 Access CalWIN Upgrade</li> <li>51674 CD ORG MC355 Reminder</li> <li>52264 CD ORG Automate RMP spec correspondence</li> <li>52265 CD YOL Medi-Cal Renewal Packet Print Mode</li> <li>52069 Update Account Confirmation Page in MyBCW</li> </ul>	<p><b>Release 60B Projects &amp; Proposals:</b></p> <ul style="list-style-type: none"> <li>50629 Individual level eligibility determinations</li> <li>51477 Tax Cuts and Job Act 2019 (CalHEERS 138728)</li> </ul>	<ul style="list-style-type: none"> <li>51733 Restoration of EBT Cash Benefits that are lost to electronic theft by skimming or scams</li> <li>51773 Separation of Income by Program</li> <li>53031 Individual Level Eligibility Determinations (ACDWL 16-16) - Align RMR 2.3 BI Report</li> <li>52361 Notification of New Employment (SAWS 30)</li> <li>53118 Cal-OAR Phase 2 - Integrated BI Solution</li> <li>52490 Mega-Mandatory discontinuances</li> <li>52816 Soft Pause and Renewals</li> <li>52291 OCAT Integration</li> <li>53733 Citizenship/Immigration Status "None" for Medi-Cal NOA's (ACDWL 19-03)</li> <li>53476 Expanding CalFresh to SSI Individuals Data Elements in CalWIN BI</li> <li>52263 Oracle Business Service Upgrade</li> <li>52694 Adobe Robohelp Upgrade</li> <li>51553 CD SCL Auto generate GA 201 for Transportation Approvals</li> <li>52905 CD SOL GA Periodic Reporting Change</li> </ul>	<ul style="list-style-type: none"> <li>52517 Married filing jointly and out of state</li> </ul>	<ul style="list-style-type: none"> <li>53019 MC 355 Redesign</li> <li>53021 Employment Servc rpts &amp; data in BI</li> <li>53132 NDD2 Worker Information</li> <li>53475 Update forms and Notice versions provided in ACL 19-48</li> <li>53476 Expanding CalFresh to SSI Individuals Data Elements in BI</li> <li>53599 Child Care Contractor Summ Pg</li> <li>53600 Expand Nutrition Benefit Override Functionality</li> <li>53747 SAVE Update Step 2</li> <li>53729 CF 18 CalFresh Churn Report Errata Changes</li> <li>53730 CF296 SQL Modification -Expedited CalFresh Late Determination</li> <li>53450 Expansion of ABD FPL Program to 138% Target</li> <li>53584 Standardize Addressee Information sent to Print Vendors</li> <li>53755 CalSAWS Addr Longitude &amp; Latitude</li> <li>53754 CalSAWS Non-Citizen Section Codes</li> <li>53931 CalFresh Overissuan \$400 Thr Ph2</li> <li>53236 ALA External Referral for App Reg</li> <li>53297 ALA CF283 and VRU</li> <li>53181 SDIG Customize ACH Dates</li> <li>53146 ALA SAR7 and CF37 Data Elemts</li> </ul>	<ul style="list-style-type: none"> <li>53732 Asset Verification Program [AVP] Target</li> <li>52295 New Freedom NOA Master Template</li> </ul>

\*Forecasted total Effort Hours will increase as estimates are finalized and if additional content is added to the releases.

\*\*\* Indicates combined effort hours for R60 and R60B.



## 13. WCDS Subcommittee Future Meetings

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# WCDS Subcommittee Future Meetings

Month	CWDA	WCDS Subcommittee	CalSAWS JPA Board
January 2020	January 10, 2020	January 10, 2020 Library Galleria	January 24, 2020 General Membership Webinar
February 2020	February 14, 2020	No Meeting	February 14, 2020 Library Galleria
March 2020	March 13, 2020	March 13, 2020 Library Galleria	March 27, 2020 Southern Ca
April 2020	April 10, 2020	No Meeting	April 10, 2020 Library Galleria
May 2020	May 8, 2020	May 8, 2020 Library Galleria	May 29, 2020 Conference Call
June 2020	June 12, 2020	June 12, 2020 Library Galleria	June 24-26 2020 CalSAWS Conference Westin Downtown San Diego
July 2020	No Meeting	No Meeting	
August 2020	August 14, 2020	August 14, 2020 Library Galleria	
September 2020	September 11, 2020	September 11, 2020 Library Galleria	
October 2020	No Meeting	No Meeting	
November 2020	November 13, 2020	November 13, 2020 Library Galleria	
December 2020	No Meeting	No Meeting	