



Open Session

**WELFARE CLIENT DATA SYSTEMS
BOARD OF DIRECTORS MEETING
AGENDA PACKAGE**

Friday, September 14, 2018

12:00 P.M. – 2:00 P.M.

Library Galleria

East Room

828 I Street

Sacramento, California 95814



Welfare Client Data Systems - Board of Directors' Meeting

Date: Friday, September 14, 2018

Time: 12:00 PM to 2:00 PM

Location: Library Galleria, East Room, 828 I Street, Sacramento, California 95814

Dial-in: Open Session: (888) 330-1716; Access Code: 42206816

Attendees: *County Directors and/or Delegates*

Alameda, Lori Cox	<i>CWDA</i> – Christiana Smith
Alameda, Carlos Sanchez	<i>DHCS</i>
Contra Costa, Kathy Gallagher	Yingjia Huang
Fresno, Delfino Neira	Sandy Williams
Fresno, Angie Flores	
Orange, Debra Baetz	<i>DXC Technology</i>
Placer, Mandy Sharp	Mike Cox
Sacramento, Ann Edwards	Chris Van Vlack
San Diego, Rick Wanne	
San Francisco, Trent Rhorer	<i>Infosys</i>
San Luis Obispo, Devin Drake	Ajeet Mohanty
San Luis Obispo, Amber Weyand	
San Mateo, Deanna Abrahamian	<i>OPAC Co-Chairs</i>
San Mateo, Nicole Pollack	Chris Cothard, San Luis Obispo
San Mateo, Mike Wentworth	Mary Sabillo, Sacramento
Santa Barbara, Daniel Nielson	
Santa Clara, Robert Menicocci	<i>OSI</i>
Santa Clara, Umesh Pol (Co-Chair)	Kristine Dudley
Santa Cruz, Ellen Timberlake	
Solano, Angela Shing	<i>WCDS Staff</i>
Sonoma, Karen Fies	Diane Alexander
Tulare, Juliet Webb	Henry Arcangel
Tulare, Francena Martinez	Lynn Bridwell
Tulare, Danny Rockholt	Stacey Drohan
Ventura, Barry Zimmerman (Co-Chair)	Holly Murphy
Yolo, Nolan Sullivan	Jo Anne Osborn
	Rodain Soto

CalACES – John Boule
C-IV – Tom Hartman
LRS – Hayward Gee

CDSS
 Todd Bland
 Raquel Givon



OPEN SESSION

- 12:00 **1. Call Meeting to Order by WCDS Co-Chair and Introductions** (*Umesh Pol*)
- 12:02 **2. Agenda Review and Comments by WCDS Co-Chair** (*Umesh Pol*)
- 12:03 **3. Meeting Minutes Approval** (*Umesh Pol*)
3.1 Board of Directors' Draft Meeting Minutes, 8/10/2018 – Attachment 3.1
- 12:05 **4. OSI Updates** (*Kris Dudley*)
- 12:15 **5. CWDA Updates** (*Christiana Smith*)
- 12:25 **6. Approval / Decision / Action Item(s)**
- 7. Discussion Item(s)**
7.1 WCDS Strategic Planning Meeting (*Umesh Pol*)
- Poll Date(s) - Late January 2019
 - Region / Location
 - Confirm Attendees
- 12:35 **8. CalWIN Reporting Executive Steering Committee Meeting Update** – Attachment 8 (*Rodain Soto*)
- 12:45 **9. DXC Technology Updates** (*Chris Van Vlack*)
- 12:50 **10. Informational Item(s)**
- 10.1 CalSAWS Stakeholder Engagement Meeting September 12, 2018 (*Diane Alexander*)
 - 10.2 Accenture/DXC Data Conversion Discussions (*Diane Alexander*)
 - 10.3 Strategic Updates – Attachment 10.3 (*Rodain Soto*)
 - 10.4 Portfolio Updates – Attachment 10.4 (*Lynn Bridwell*)
 - 10.5 Financial Updates – Attachment 10.5 (*Holly Murphy*)
 - 10.6 CalACES 2018 Conference October 31 – November 2 (*Diane Alexander*)
- 1:05 **11. Open Session Adjournment by Co-Chair** (*Umesh Pol*)

CLOSED SESSION

- 12. Infosys QA Update** (*Ajeet Mohanty*) – Refer to Attachment 15.1 Executive Summary. No verbal update will be provided this month.
- 1:05 **13. Discussion**
- 13.1 CalSAWS Planning



- 13.1.1 CalSAWS Leadership Update (*Barry Zimmerman and Ann Edwards*)
- 13.1.2 CalWIN and CalSAWS Deliverables Update (*Diane Alexander*)
- 13.2 Shared Services MOU Update (*Diane Alexander*)
- 13.3 DXC Contract Extension (*Umesh Pol*)

14. Approval / Decision / Action Item(s) - None

1:45 **15. Informational Item(s)**

- 15.1 WCDS Updates – Attachment 15.1 (*Diane Alexander*)

2:00 **16. Closed Session Adjournment and Next Meetings** (*Umesh Pol*)

- 16.1 Board & Other Meetings Schedule
 - Board of Directors Meeting, 11/3/2018, Library Galleria, East Room
 - Board of Directors Meeting, 1/11/2019, Library Galleria, East Room

PUBLIC NOTICE

This is a regularly scheduled meeting of the WCDS Board of Directors that generally occurs monthly from 12:00 P.M. to 2:00 P.M. at the address noted above. The meeting dates for 2018 are as follows: January 12, February 9, March 9, April 13, May 11, June 15, August 10, September 14 and November 9; there are no meetings for the months July, October and December.

Agendas and Materials: Agendas and most supporting materials are available on the CalWIN website at <http://www.calwin.org/bod.asp>. Due to legal, copyright, privacy or policy considerations, not all materials are posted online. Open Session materials that are not posted are available for public inspection between 9:00 A.M. and 5:00 P.M., Monday through Friday, at 620 Roseville Parkway, Roseville, CA 95747.

Supplemental Materials: Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection in WCDS offices at 620 Roseville Parkway, Roseville, CA 95747, during normal business hours.

Disabled Accommodation: If you have a disability which requires an accommodation, an alternative format, or requires another person to assist you while attending this meeting, please contact Stacey Drohan at (916) 846-7550 as soon as possible to ensure arrangements for accommodation.

Approval of Consent Items: Consent Items include routine financial and administrative actions and are usually approved by a single majority vote. There will be no discussion on these items prior to voting on the motion unless Board Members or the public request specific items be discussed and/or removed from Consent.

Public Comment: For any member of the audience desiring to address the Board on a matter on the agenda, please walk to the podium and after receiving recognition from the Co-Chair, please state your name and make your comments. Closed session items may be added prior to the Board adjourning to closed session. In order that all



interested parties have an opportunity to speak, please be brief and limit your comments to the subject under discussion. Each person is usually granted 3 minutes to speak; time limitations are at the discretion of the Co-Chair. While members of the public are welcomed to address the Board, under the Brown Act, Board members may not deliberate or take action on items not on the agenda, and generally may only listen.



MEETING MINUTES

Welfare Client Data Systems - Board of Directors' Meeting

Date: Friday, August 10, 2018

Time: 12:00 PM to 2:00 PM

Location: Library Galleria, East Room, 828 I Street, Sacramento, California 95814

Dial-in: Open Session: (888) 330-1716; Access Code: 42206816

Attendees:	<i>County Directors and/or Delegates</i>		
	Alameda, Lori Cox		
	Alameda, Carlos Sanchez		
	Contra Costa, Kathy Gallagher	X	
	Fresno, Delfino Neira	X	
	Fresno, Angie Flores	X	
	Orange, Debra Baetz	X	
	Placer, Amanda Sharp	X	
	Sacramento, Ann Edwards	X	
	San Diego, Rick Wanne	X	
	San Francisco, Trent Rhorer		
	San Luis Obispo, Devin Drake	T	
	San Luis Obispo, Amber Weyand		
	San Mateo, Deanna Abrahamian	X	
	San Mateo, Nicole Pollack		
	San Mateo, Mike Wentworth	X	
	Santa Barbara, Daniel Nielson	X	
	Santa Clara, Robert Menicocci		
	Santa Clara, Umesh Pol (Co-Chair)	--	
	Santa Cruz, Emily Balli for Ellen Timberlake	X	
	Solano, Angela Shing	X	
	Sonoma, Karen Fies	X	
	Tulare, Juliet Webb	T	
	Tulare, Danny Rockholt	T	
	Ventura, Barry Zimmerman (Co-Chair)	X	
	Yolo, Nolan Sullivan	T	
	<i>CalACES</i> – John Boule		
	<i>C-IV</i> – Tom Hartman		
	<i>LRS</i> – Hayward Gee		
	<i>CDSS</i>		
	Todd Bland	X	
	Raquel Givon		
	<i>CWDA</i> – Christiana Smith		X
	<i>DHCS</i>		
	Yingjia Huang		T
	Sandy Williams		T
	<i>DXC Technology</i>		
	Mike Cox		
	Chris Van Vlack		X
	<i>Infosys</i>		
	Ajeet Mohanty		
	<i>OPAC Co-Chairs</i>		
	Chris Cothard, San Luis Obispo		T
	Mary Sabillo, Sacramento		
	<i>OSI</i>		
	Kristine Dudley		T
	<i>WCDS Staff</i>		
	Diane Alexander		X
	Henry Arcangel		X
	Lynn Bridwell		X
	Stacey Drohan		X
	Holly Murphy		X
	Jo Anne Osborn		X
	Rodain Soto		X



OPEN SESSION

12:00 **1. Call Meeting to Order by WCDS Co-Chair and Introductions** (*Barry Zimmerman*)

The meeting was called to order at 12:04pm; introductions followed.

12:02 **2. Agenda Review and Comments by WCDS Co-Chair** (*Barry Zimmerman*)

None

12:03 **3. Meeting Minutes Approval** (*Barry Zimmerman*)

3.1 Board of Directors' Draft Meeting Minutes, 6/15/2018 – Attachment 3.1

3.2 Board of Directors' Special Session Draft Meeting Minutes, 7/13/2018 – Attachment 3.2

Motion: *Delfino Neira/FRS motioned to approve the Board of Directors' meeting minutes of 6/15/2018 and 7/13/2018 as written. Karen Fies/SON seconded. All in favor. Motion carried.*

12:05 **4. OSI Updates** (*Kris Dudley*)

IT Committee topics:

- State sponsors understand there is a lot of policy change upcoming which can present timeframe/priority conflicts.
- Discussed data management and CalSAWS stakeholder process (to be discussed later in the Board meeting).

12:15 **5. CWDA Updates** (*Christiana Smith*)

Hot topic is the reversal of SSI cash out. The implementation timeline is needed from Consortia to dictate the policy implementation date. The Policy and Automation Workgroup will meet every other week with its first meeting set for this Monday. ACLs were issued on 7/31.

CalWIN is earmarking the May 2019 Release for June implementation, to include all three components.

Thanks was given to all for participation in this process.

12:25 **6. Approval / Decision / Action Item(s)**

6.1 Reapprove line item adjustment of \$1.6M from County Support Staff to Consortium Project Staff to align to the June 2014 IAPDU (per notification from OSI) – Attachment 6.1 (*Holly Murphy*)

OSI recently identified that the subject line item shift, as previously approved in the June 2014 IAPDU (and revised in 2015), was never implemented. Refer to the attached for more detail. As a result, Counties' CSAC invoice has been exceeding Counties' allocation. The overall net impact is \$0; however, how and what is claimed (the distribution) will be different per Page 3 of the attached. WCDS is bringing this back to the Board for another review and re-approval.



To allow for adequate review, Directors agreed to postpone approval by one week and conduct an e-vote. Note: This item was also shared with Counties' Fiscal SMEs in mid-July; no concerns were shared.

Action Item: WCDS to conduct an e-vote with Directors to re-approve a line item adjustment of \$1.6M from County Support Staff to Consortium Project Staff to align to the June 2014 IAPDU (per notification from OSI), with responses due in one week.

7. Discussion Item(s)

12:35 7.1 Data Management Board – Attachments 7.1 (*Diane Alexander*)

The Data Management policy document has been approved by the State. This document outlines governance around access to our data with DHCS and CDSS. Governance will be managed by the Data Management Board and Technical Workgroup. See attached for representatives.

The Technical Workgroup will make work product recommendations to the main workgroup to assist in decision making. Kris is looking to schedule their first meeting for later this month.

This was shared with the CalWIN Reporting Executive Steering Committee which will be providing future guidance.

12:45 8. **CalWIN Reporting Executive Steering Committee Meeting Update** (*Rodain Soto*)

The committee met this past Tuesday. An overview presentation was provided on the work of the Project Action Teams (PAT) - one for MR retirement and the other for BI.

Looking to retire 209 reports; those that are low usage and/or no longer needed. Next steps will be extract reports.

12:55 9. **DXC Technology Updates** (*Chris Van Vlack*)

DXC has added Dawn Wilder to leadership. She has extensive experience in SAWS activities. Responsibilities will include project delivery and assistance in positioning for CalSAWS.

10. Informational Item(s)

10.1 Strategic Updates – Attachment 10.1 (*Rodain Soto*)
See attached. SG#1 will be going Green next month.

10.2 Portfolio Updates – Attachment 10.2 (*Lynn Bridwell*)
Release 54 goes live on Monday which includes ABAWD. Support Center will be open.
We are in the midst of assigning several CalWORKs changes for future releases.

1:00 11. **Open Session Adjournment by Co-Chair** (*Barry Zimmerman*)



CLOSED SESSION

12. Infosys QA Update (*Ajeet Mohanty*) – Refer to Attachment 15.1 Executive Summary. No verbal update will be provided this month.

1:00 13. Discussion

13.1 CalSAWS Planning

13.1.1 CalSAWS Leadership Update (*Barry Zimmerman and Ann Edwards*)

13.1.2 Ancillary System Strategy Decision (*Barry Zimmerman and Ann Edwards*)

13.1.3 GA/GR Requirements Gathering Sessions Update – Attachment 13.1.3 (*Diane Alexander*)

13.1.4 CalSAWS Regional Support Model – Attachment 13.1.4 (*Diane Alexander*)

13.1.5 CalWIN and CalSAWS Deliverable Reviews – Attachment 13.1.5 (*Diane Alexander*)

No action items for 13.1.

13.2 DXC Contract Extension (*Diane Alexander*)

No action.

13.3 Shared Services MOU (*Diane Alexander*)

No action.

1:45 14. Approval / Decision / Action Item(s) - None

15. Informational Item(s)

15.1 WCDS Updates – Attachment 15.1 (*Diane Alexander*)

2:00 16. Closed Session Adjournment and Next Meetings (*Barry Zimmerman*)

16.1 Board & Other Meetings Schedule

- Board of Directors Meeting, 9/14/2018, Library Galleria, East Room
- Board of Directors Meeting, 11/3/2018, Library Galleria, East Room
- Board of Directors 2019 Meeting Schedule, Library Galleria, East Room – Attachment 16.1 (Outlook invitations have been sent to all attendees)

ACTION ITEMS

ID	Open Date	Description of Action Item	Assigned to	Due	Closed Date
86	7/13/2018	Add Business Change Evaluation to the next CalSAWS Leadership meeting (Friday 7/20).	Barry Zimmerman/VEN	7/20/2018	



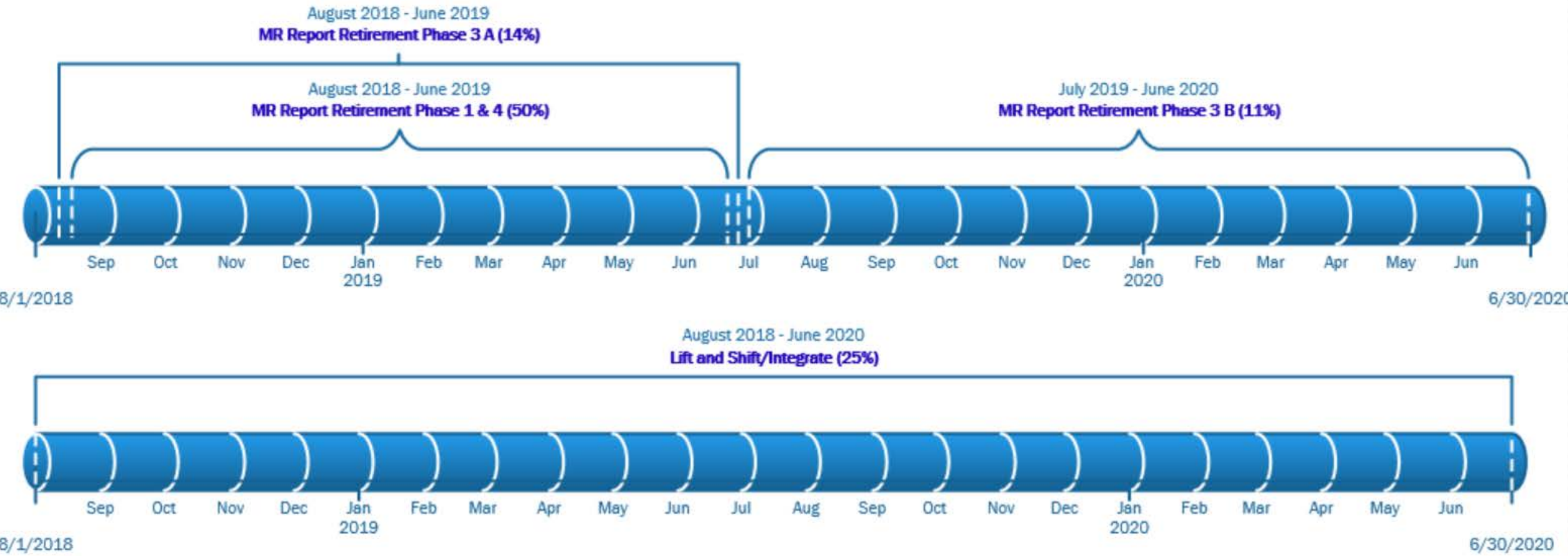
ID	Open Date	Description of Action Item	Assigned to	Due	Closed Date
89	7/13/2018	Add analysis of business process - change, cost impacts, staffing, etc. - to the CalSAWS Leadership agenda. (Ties in with Action Item 86)	Barry Zimmerman/VEN	7/20/2018	
90	7/13/2018	Coordinate the CalWIN retreat for late January 2019.	WCDS Staff	August 2018	
93	8/10/2018	Conduct e-vote with Directors to re-approve a line item adjustment of \$1.6M from County Support Staff to Consortium Project Staff to align to the June 2014 IAPDU (per notification from OSI), with responses due in one week.	Stacey Drohan	8/17/2018	
94					

DRAFT

Business Intelligence Monitoring and Metrics Update

Content Delivery Options	PPM 48665 – Content Management Solution (ECM) – Live in May 2019 (R57)
	Migration options of Legacy MR to new Content Management Solution - TBD
User Security and Access	PPM 48119 – BI Publisher Role – Live October 2018 (Oct Monthly Release)
	PPM 47507 – Self Service Admin Portal – Live in February 2019 (R56)
County Support	Training (101, 201, and 202) – Deliver in 2018 (PPM45364)
	Support Hours (CIT 04 – 3890) – Available for use through 2018
Operational Response	Timely and Transparent Communication – Work needed in this area, update at Committee October 2018
	Project Provided Workarounds – County validation requested for any workarounds September 2018
Performance	Access to data logs – WCDS began receiving in August 2018
	Trending Reports and Analysis – WCDS to develop by December 2018
System Stability	Availability of System – Recent disruptions will have RCA completed September 2018
	Currency of Data – WCDS request monitoring in place by December 2018
Data Quality	Audit, Balance, and Controls (ABCs) – in progress and communicate August 2018
	BI to SQL compares – WCDS to provide discrepancy analysis as appropriate and timely

CalWIN Management Reporting to Business Intelligence Transition Timeline



Phase 1 – Initial criteria for low value/ usage MR reports (< 5 counties and < 5x within year)

Phase 2 (not shown) – Retirement of MR Extracts

Phase 3A and 3B – User Adoption high value/ usage data elements from MR reports existing in BI

Phase 4 – Extended criteria for low value/ usage MR reports (< 10 counties and 25x within year)

Lift and Shift/ Integrate – Expansion of high value/ usage data elements from MR reports for migration to BI

Strategic Engagement, Tracking, & Integration

Strategic Goals Overall

September 14, 2018


Strategic Goal Highlights:


- Two major DHCS Reporting projects for BI (Renewals Master Report and CMS Performance Indicators) scheduled for delivery in May 2019 (R57).
- Management Report (MR) Retirement PAT expected to send CIT to communicate Phase I Retiree Candidates by end of this month (potentially 209 reports).
- Business Intelligence Self-Service PAT working on initial Fiscal reports to use BI instead of MR. CIT Expected this month (replaces 10 reports).
- Standard Definition Project is wrapping up and once finalized will be shared with counties to plan coordination with CalACES and State Stakeholders.
- WCDS hosted a meet and greet for Neha .
- WCDS leadership working with CalACES leadership to provide recommended interim project and change governance to CalSAWS executives.


Strategic Planning and Process:

- WCDS/HPE Strategic Goal teams are assessing 2019/20 direction and roadmap
- SG teams prioritizing potential Quick Wins and Long Term projects
 - SG1 – Standard Definitions, MR Crosswalks to BI and MR retirement
 - SG2 – Usability Enhancement and CalACES convergence opportunity
 - SG3 – Standing up repository for Business/Data Definitions
- Data Governance and Information Quality Conference ideas and improvements incorporated into WCDS Data Governance Policies
- Three year Strategic and Technology plan updated
- Strategic Initiative report being updated to include measures, targets and metrics to better convey progress and success criteria
- WCDS planning and participation for CalSAWS migration




Overall health of each Strategic Goal

SG1 – 

SG2 – 

SG3 – 

Currently only reporting on health of process and execution. Effectiveness and outcome of effort to be included in the future

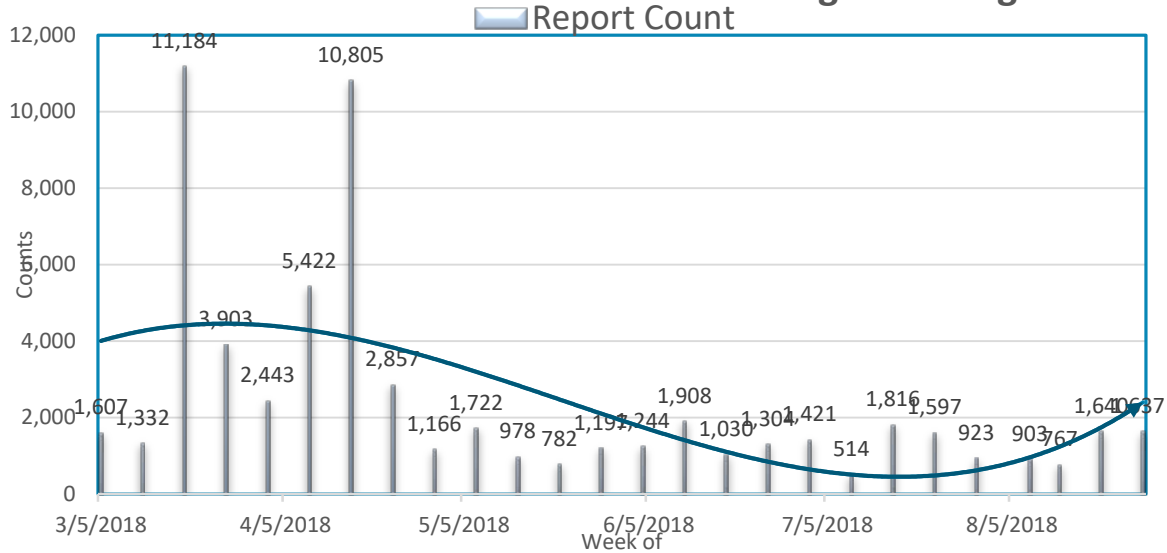
-  = On track
-  = Off track
-  = At risk

Strategic Engagement, Tracking, & Integration

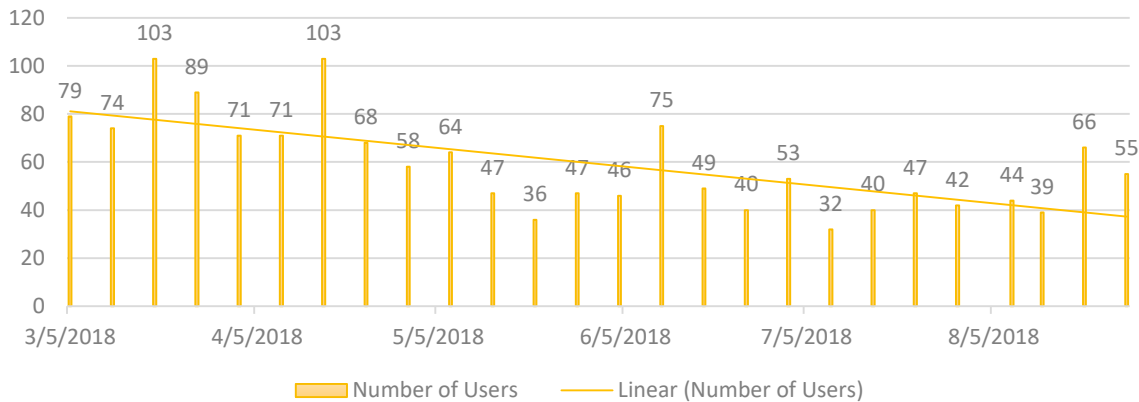
Business Intelligence Tracking

September 14, 2018

CalWIN Business Intelligence Usage



CalWIN Business Intelligence Usage



Business Intelligence (BI)

Monitor and Improve:

- Data Quality
- System Stability
- Performance
- Operational Response
- County Support
- User Security and Access
- Content Delivery Options

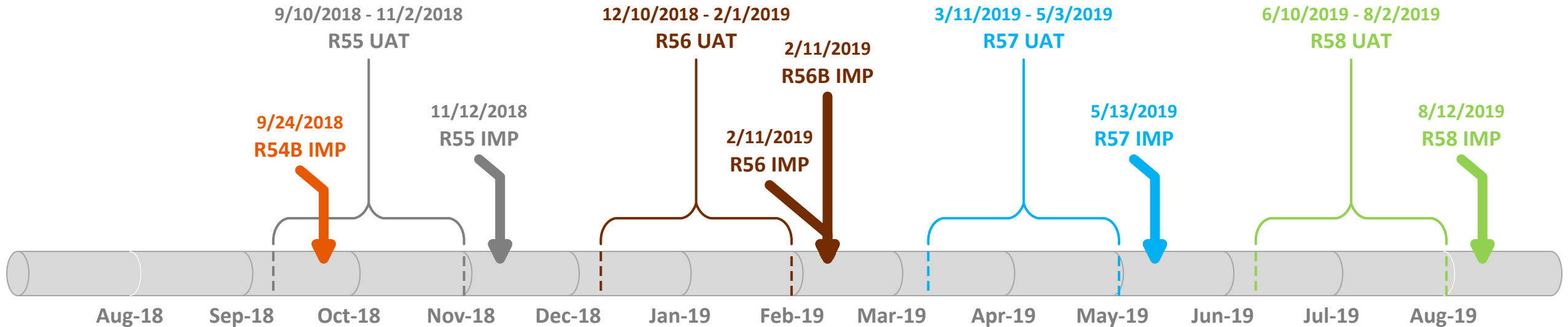
September Activities

- *Demo Central Data Definitions Repository*
- *Communicate initial MR Retirement Candidates*
- *Update BI Roadmap with Steering Committee*

October Activities

- *Plan Data Glossary Roll out to Stakeholders*
- *Communicate MR Retirement of 209 reports*

CalWIN Release Delivery Impact



R54B – 9/24/18 (3,627 Effort Hours*)	R55 – 11/12/18 (26,353 Effort Hours*)	R56 & R56B – 2/11/19 (23,358 Effort Hours*)	R57 – 5/13/19 (24,450 Effort Hours*)	R58 – 8/12/19 (TBD)
<ul style="list-style-type: none"> 48052 CalHEERS Verification Caching Rules Update 48122 TOD VLP Interface Update to v37 48209 SQL - end date all cross county users 48577 EHIT Logging Service Update (CalHEERS 124708) 	<ul style="list-style-type: none"> 42811 CF 30-60 Day Denial 45024 Enhance Notification Solution To Display Messages in MyBCW/Mobile 45026 Authorized Representative by Program 46114 CW Child Support Penalty at Intake 46337 ESAP RRR Process Modification 46396 CD ORG GR Employable 90 Day Grant Limit 46787 CD ORG GR Approval NOA – CalWIN 1 at RRR 47375 Medi-Cal Hierarchy (ACWDL 17-03) 47449 Populate MC 0216 when no record exists in CalWIN 47514 Increase NSDI Limit for WRAP and AAP (45788) 31602 Migr of Hist CC to ECM 47507 Self Service Admn Portal 48761 Solution for MAN540/ MAN541 Issue 	<p>Release 56 Projects / Proposals</p> <ul style="list-style-type: none"> 47296 HealthCare NOA Print Detail Output 47327 AB 236 Family Reunification Homeless Assistance 47448 Removing Mandatory Designation 47510 Retention of Batch Print output CC print content reports 47511 E-NOA Confirmation Notice 47519 Fully Automating the NA791 Notice 47736 Statewide Fingerprint Imaging System (SFIS) Disabled 47761 CW Homeless Denial NOA Additional Reason 47870 Modify the eICT Document Upload process 47876 Add status to the Search IEVS Applicant 47877 Attach Program Name to Case Updates 47878 Last Payment Date of Ext FC Received 45761 MOD00 Adding Missing Variables indicator to CC 47536 CD SAC MyBCW Link 47802 CW Homeless Denial NOA Additional Reason 47971 CD YOL MyBCW Active Benefit Form 48223 CD SAC Appointment Scheduling and Case 48561 SB380 CW Voluntary Exclusion 48562 ACL 17-87 Immunization Penalties <p>Release 56B Projects / Proposals</p> <ul style="list-style-type: none"> 47945 Immigration Phase III (CalHEERS 109927) 47515 SSA/DDSD Disability Indicator (CHCR 92298) 47937 VLP Interface Update to v37 (CalHEERS 92295) 	<ul style="list-style-type: none"> 47830 ARC Updates with ACL 17-112 47917 CalWIN 2D Bar Codes Added to Correspondence 48164 RMR 2.3 Permanent Solution 48458 SSI Cash-In 48554 NA 692 and Reinstatement of CAPI 48664 Update Access CalWIN 48665 Report Output Content Management Solution 48673 AB480 WTW Diaper Supplement 48657 Updates to Verification Checklist (VCL) 48760 CMS – Production of CMS Performance Indicators 	<ul style="list-style-type: none"> 41492 Individual Level Eligibility Determinations (ACWDL 16-16)

*Forecasted total Effort Hours will increase as estimates are finalized and if additional content is added to the releases.

PROPOSALS IN FLIGHT

REGULATORY/LEGAL TYPES (TO SUPPORT REGULATORY COMPLIANCE, INCLUDING NEW OR CHANGED REGULATIONS)



TITLE	DESCRIPTION (high level)	PRIMARY PROGRAMS OR AREA
48899 LIMIT IHE AND AE OVERISSUANCE TO THREE YEARS	Settlement of the lawsuit of Brown and Espinosa-Tapia v. Lightbourne, counties may only collect on inadvertent household and administrative error overissuances issued up to three years prior to the date of discovery, the same time frame that determines when an overissuance claim may be established.	CalFresh <i>Effective upon release of ACL</i>
48458 SSI CASH OUT AB1811	Effective 7/1/2019 (or an alternate effective date), individuals receiving or authorized to receive SSI/SSP are eligible for CalFresh, if all other eligibility criteria are met.	CalFresh <i>Effective 8/1/2019</i>
48898 TRANSITIONAL NUTRITION BENEFIT PROGRAM AB1811	Assembly Bill 1811, reverses the CalFresh eligibility policy known as "cash-out" under which SSI/SSP recipients are ineligible for CalFresh. Will provide CalFresh households with nutrition benefits to mitigate the reduction of CalFresh benefits or CalFresh ineligibility	CalFresh <i>Effective 8/1/2019</i>
48628 ABAWD 1D	CalWIN must change the following: 1. Send 'F' MEDS code for 15% ABAWD Exemption 2. Track individuals receiving Transitional CalFresh once the ABAWD clock has started. Send MEDS code 'E'. 3. Send a new Individual Effective Begin Date for the new ABAWD clock when the ABAWD moves from one clock to the next 4. Indicate whether the individual is an ABAWD on the ABAWD [Y/N] field in the Inquiry window 5. CalWIN must not give the	CalFresh

	Homeless ABAWD exemption if the user enters 'Y' in the Homeless [Y/N] field in Demographics	
48873 ABAWD 1E	CDSS has clarified households ineligible for transitional benefits include those who are ABAWD individuals are still subject to ABAWD time limit rules if they are receiving transitional benefits. CDSS has also directed SAWS to start the ABAWD clock based on a hierarchy, and once started, counties must continue to track the individual until the end of the ABAWD time clock period, even if the individual is no longer an ABAWD.	CalFresh
47596 CF REDESIGNED REGULAR AND LARGE PRINT OVER ISSUANCE NOTICES	CDSS has redesigned the following seven NOAs regarding CalFresh Program OIs: *CF 377.7B *CF 377.7D3 *DFA 377.7F *CF 377.7F *CF 377.7B1 *CF 377.7D2 *CF 377.7F1	CalFresh
48892 SB380 CW VOLUNTARY EXCLUSION	CalWORKs recipient provides a written request for voluntary exclusion of step-siblings or half-siblings from CalWORKs and all other eligibility conditions are met.	CalWORKs <i>Effective 11/1/2018</i>
48995 SB 380 INTERIM SOLUTION	An interim solution for the implementation of SB380, until full automation can be completed.	CalWORKs <i>Effective 11/1/2018</i>
48871 RT- 2018-2019 CALWORKS IRT	Reference Table update needed to reflect change in CalWORKs IRT levels effective October 1, 2018.	CalWORKs <i>Effective 10/1/2018</i>
48674 ACL 18-84 WTW PARTICIPATION REQUIREMENTS	AB 910 changes the WTW participation requirements for CalWORKs 2-parents households.	CalWORKs <i>Effective 7/1/2018 (ACL issued 7/5/18)</i>

48691 RT 2019 THA DAILY RATE INCREASE	Effective January 1, 2019, the daily payment rate for THA increases from \$65 to \$85.	CalWORKs <i>Effective 1/1/19</i>
48503 AB557 HA PAYMENTS	AB 557 grants victims of domestic abuse who are deemed eligible for CalWORKs up to 32 days of once-in-a-lifetime temporary homeless assistance in addition to existing Homeless Assistance benefits.	CalWORKs <i>Effective 7/1/18 (ACL issued 6/29/18)</i>
48502 ACL 18-43 TOA NOAS	Revised time on aid NOAs M40-107(C), M40-107(D) AND M40-107(G)	CalWORKs/Notice CalWIN
48563 APPLICATIONS OR RENEWALS WITH NO POTENTIAL MAGI (ACWDL 18-16)	ACWDL 18-16 has new guidance on when to call the BRE for select individuals. CalWIN will need to be updated to align with policy.	Medi-Cal/ACA
47575 MEDI-CAL NO CHANGE ANNUAL REDETERMINATION NOAS	DHCS has issued a draft ACWDL for No Change Medi-Cal renewals. Per Federal Regulations, the NOA will need to identify new/updated information from different sources within CalWIN (ie: individual income, pregnancy status, non-citizen status, etc.). The NOAs need to apply to both MAGI and non-MAGI.	Medi-Cal/ACA
47445 INTERIM SOLUTION FOR TMC/FMC	CalWIN will need to have an interim solution for TMC functionality until CalHEERS implements TMC/FMC changes. This will include a BENDS as well as looking at minor programming changes	Medi-Cal/ACA
48122 TOD CALHEERS 18.9	Testing Only support for CalHEERS Change Requests in Release 18.9. SEV 6 Changes for eHIT, R18.9 eHIT Technical Schema v10.0, 2019 Renewals	CalHEERS
48475 EICT PHASE III	Update the ICT interface by adding functionalities that will comply with State regulations as well as improve county workload.	Interfaces-eICT



ENHANCEMENTS (NON-REGULATORY IN NATURE, USABILITY, NEW FEATURES/FUNCTIONS)

TITLE	DESCRIPTION (high level)	PRIMARY PROGRAMS OR AREAS
48813 COUNTY DISASTER PREPAREDNESS WORKGROUP	Proposal opened to create a workgroup to review and update CalWIN disaster preparedness operations.	CalFresh/CalWORKs
48207 RE-EVALUATE THE CAPACITY FOR THE CALWIN TEXT & EMAIL NOTIFICATION SOLUTION	Counties have begun to leverage the texting and email solution for large campaigns (i.e. Disaster CalFresh, Phishing campaigns, etc.) The original solution was not scoped to handle large campaigns (large campaigns can take days to finish processing)	Self-Service tools/communications
44707 RE-EVALUATE THE CREATE A MYBCW ACCOUNT PROCESS IN MYBCW	Allow MyBCW customers without a social security number the ability to create a MyBCW account. Find a way other than requesting a social security number to be able to create an account	Self-Service tools/communications
48290 CD FRS PHONE SYSTEM UPGRADE	Fresno County is requesting support to update and test the configurations for this change.	Technical
47794 CD YOL BI MR CIS REPORTING OPTIONS	Yolo County would like to take advantage of the CalWIN Business Intelligence (BI) application for reporting/dashboards going forward. In addition, the goal would be to use the BI application as the sole source of reporting in lieu of the MR reports and CIS.	BI/Data
47642 CD SMT GA NOA CREATION	Build 4 new GA NOAs into CalWIN Production environment and make them available for staff to generate manually with manual variables. The County has	Notice CalWIN

	been informed that they can create the notices themselves but requests an estimate from DXC to do the work. A ROM is requested.	
47162 CD ORG AUTOMATE RMP SPECIFIC CORRESPONDENCE	Automate Restaurant Meal Program (RMP) Forms 09-96 and 09-97. Current forms 09-96 and 09-97 RMP are being created manually, there is a risk our users may miss sending them at CF approval and discontinuance time.	CalFresh
47139 CD CCS TEXT NOTIFICATIONS TO SPECIFIC CLIENTS	Contra Costa County request notification text is sent to E-NOA opted-in clients when E-NOAs are generated and e-mailed to clients. Send ONE text DAILY per opted-in client regardless of how many E-NOAs are generated and e-mailed for that client that day. Send texts to active CW, FC, and MC E-NOA opted-in clients.	Self Service/communications

STRATEGIC (AT DIRECTION OF THE BOARD, TYPICALLY BROADENS REACH TO NEW MARKETS OR COMPETITIVE LANDSCAPE)

48419 BUSINESS INTELLIGENCE USER ADOPTION WORKGROUP	BI User Adoption Workgroup
47529 MANAGEMENT REPORTING EXTRACT AND REPORT RETIREMENT	Retirement of MR extracts and reports.





WCDS CalWIN Financial Summary Report

September 6, 2018



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FY 2018-19 Budget Summary

Allocation vs. Actual Summary	ACTUALS	PROJECTIONS	ESTIMATE AT COMPLETION (EAC)	TOTAL ALLOCATION	BALANCE (-Under) / +Over	% of Allocation Used	% EAC
M&O	\$18,801,199	\$77,772,264	\$96,573,463	\$96,825,778	(\$252,315)	19%	100%
CalHEERS Interface	\$1,494,959	\$11,675,599	\$13,170,558	\$13,179,558	(\$9,000)	11%	100%
CalHEERS CSCN	\$367,921	\$1,652,269	\$2,020,190	\$2,020,190	\$0	18%	100%
CalACES-CalSAWS	\$85,946	\$1,789,185	\$1,875,131	\$2,036,168	(\$161,037)	4%	92%
PREMISE	\$89,276	\$3,245,952	\$3,335,228	\$4,460,458	(\$1,125,230)	2%	75%
TOTAL	\$20,839,301	\$96,135,269	\$116,974,570	\$118,522,152	(\$1,547,582)	18%	99%

NOTES:

Actuals are based on invoices through September payment month and July claims submitted in August.

M&O, CalHEERS, & CalSAWS variances are based on unallocated funds.

Premise variances are due to:

→ ICT is expected to be less than originally planned (\$230K).

→ FNS has granted CA a waiver for 2 years, therefore funding for CalFresh Periodic Reports (SAR 7) will need to shift to SFY 19/20 (\$516K).

→ Funding for CalFresh Overissuances SB 278 will need to be moved to SFY 19/20 since no ACL has been issued yet (\$379K).

CSAC Status

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	
	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]	[estimate]		
Beginning Balance	\$408,210	\$481,724	\$4,122,476	\$3,959,813	\$3,441,229	\$2,929,621	\$2,406,463	\$2,010,703	\$1,624,944	\$1,236,185	\$850,426	\$472,000		
Payments	\$477,328	\$4,043,667	\$243,251	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$4,764,246	
Available Balance	\$885,538	\$4,525,391	\$4,365,727	\$3,959,813	\$3,441,229	\$2,929,621	\$2,406,463	\$2,010,703	\$1,624,944	\$1,236,185	\$850,426	\$472,000	\$88,836	
Expenditures														
Salaries	\$234,309	\$234,309	\$234,309	\$302,005	\$302,005	\$302,005	\$223,702	\$223,702	\$223,702	\$223,702	\$223,702	\$223,702	\$223,702	\$2,951,154
Retirement	\$103,330	\$103,330	\$103,330	\$133,184	\$133,184	\$133,184	\$98,653	\$98,653	\$98,653	\$98,653	\$98,653	\$98,653	\$98,653	\$1,301,459
Insurance	\$30,442	\$30,442	\$30,442	\$39,237	\$39,237	\$39,237	\$29,064	\$29,064	\$29,064	\$29,064	\$29,064	\$29,064	\$29,064	\$383,420
Travel	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$18,000	\$216,000
Supplies/Services	\$2,760	\$1,860	\$4,860	\$8,835	\$1,860	\$13,410	\$11,860	\$1,860	\$4,860	\$1,860	\$1,860	\$4,935	\$4,935	\$60,820
CSAC Admin Fee	\$10,042	\$10,042	\$10,042	\$11,375	\$11,375	\$11,375	\$9,708	\$9,708	\$9,708	\$9,708	\$2,375	\$4,042	\$4,042	\$109,500
Payroll Tax	\$3,515	\$3,515	\$3,515	\$4,530	\$4,530	\$4,530	\$3,356	\$3,356	\$3,356	\$3,356	\$3,356	\$3,356	\$3,356	\$44,267
Misc.	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,417	\$1,413	\$1,413	\$17,000
Total Expense	\$403,814	\$402,914	\$405,914	\$518,583	\$511,608	\$523,158	\$395,759	\$385,759	\$388,759	\$385,759	\$378,426	\$383,164	\$5,083,620	
Ending Balance	\$481,724	\$4,122,476	\$3,959,813	\$3,441,229	\$2,929,621	\$2,406,463	\$2,010,703	\$1,624,944	\$1,236,185	\$850,426	\$472,000	\$88,836		

Notes:

Projections refined as of 8/15/18

Beginning Balance is pending final reconciliation with CSAC, reports from CSAC for July and August are pending receipt. Second follow-up request submitted 9/4/18

Not all payments made by counties in prior fiscal year were received/documented by CSAC in prior year, and are therefore reflected in July

Includes estimates for M&O staff, plus CalSAWS Planning staff through December

Retirement, Insurance, and Payroll Tax are based on percentage of salary at current actuals

Change Budget & Credit Status

Change Budget

CATEGORY	ACTUALS	APPROVED PROJECTS	POTENTIAL PROJECTS	ESTIMATE AT COMPLETION (EAC)	TOTAL BUDGET/CREDITS	BALANCE (-Under) / +Over
Change Budget	\$5,186,684	\$6,264,679	\$2,224,797	\$13,676,160	\$13,676,160	\$0
CalHEERS Interface Change Budget	\$270,319	\$815,939	\$7,197,222	\$8,283,480	\$8,283,479	\$0
CalHEERS CSCN Change Budget	\$0	\$0	\$250,000	\$250,000	\$250,000	\$0
Premise	\$71,536	\$0	\$2,375,017	\$2,446,553	\$3,571,783	(\$1,125,230)
TOTAL	\$5,528,539	\$7,080,618	\$12,047,036	\$24,656,193	\$25,781,422	(\$1,125,230)

NOTES:

Premise variances are due to:

- FNS has granted CA a waiver for 2 years, therefore funding for CalFresh Periodic Reports (SAR 7) will need to shift to SFY 19/20 (\$516K).
- Funding for CalFresh Overissuances SB 278 will need to be moved to SFY 19/20 since no ACL has been issued yet (\$379K).

Credits

CATEGORY	ACTUALS	APPROVED PROJECTS/ INVOICE CREDITS	POTENTIAL PROJECTS	ESTIMATE AT COMPLETION (EAC)	TOTAL CREDITS (Beginning Balance 8/1/18)	BALANCE (-Under) / +Over
M&O Liquidated Damages	\$0	\$2,442,739	\$0	\$2,442,739	\$2,442,739	\$0
Covered CA Liquidated Damages	\$0	\$314,000	\$0	\$314,000	\$314,000	\$0
CalHEERS	\$0	\$0	\$0	\$0	\$176,512	(\$176,512)
Modernization	\$3,927	\$0	\$0	\$3,927	\$4,574,734	(\$4,570,807)
Business Intelligence (BI)	\$0	\$812,535	\$1,311,448	\$2,123,983	\$3,971,215	(\$1,847,232)
IDMS	\$0	\$0	\$0	\$0	\$1,500,000	(\$1,500,000)
County Direct	\$0	\$100,864	\$0	\$100,864	\$129,598	(\$28,734)
BRE (TBD)	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL	\$3,927	\$3,670,138	\$1,311,448	\$4,985,513	\$13,108,798	(\$8,123,285)

NOTES:

Liquidated Damages will be applied as credits to 42366 Content Management Solution estimated at \$810K.

The remaining Liquidated Damages will be applied as credits to monthly Application Maintenance invoices beginning with the September invoice.

For all other credits, additional planning is needed.