



**Welfare Client Data Systems  
Board of Directors' Meeting**

**Date:** Friday, April 15, 2016  
**Time:** 12:00 PM to 2:00 PM  
**Location:** Library Galleria, East Room, 828 I Street, Sacramento, California 95814  
**Dial-in:** (888) 330-1716; Access: 876 3229; Host (WCDS): 922 08 493 **Open Session Only**

<b>Attendees:</b>	<i>County Directors and/or Delegates</i>	<i>CWDA</i>
	Alameda, Lori Cox	Christiana Smith
	Alameda, Don Edwards	
	Contra Costa, Kathy Gallagher	<i>First Data Staff</i>
	Fresno, Delfino Neira	Diane Alexander
	Orange, Mike Ryan	Karen Tinucci
	Placer, Linda Patterson	
	Sacramento, Ann Edwards (Co-Chair)	<i>Hewlett Packard Enterprise</i>
	San Diego, Rick Wanne	Mike Cox
	San Francisco, Dan Kalamaras	Tim Duval
	San Francisco, Trent Rhorer	Chris Van Vlack
	San Luis Obispo, Lee Collins	
	San Luis Obispo, Kevin Smith	<i>OSI</i>
	San Mateo, Iliana Rodriguez	Kristine Dudley
	Santa Barbara, Daniel Nielson	Kurtis Knapp
	Santa Clara, Robert Menicocci	
	Santa Clara, Umesh Pol	<i>WCDS Staff</i>
	Santa Cruz, Cecilia Espinola	Henry Arcangel
	Solano, Angela Shing	Lynn Bridwell
	Sonoma, Jerry Dunn	Stacey Drohan
	Tulare, Juliet Webb	Sheila Lossner
	Ventura, Barry Zimmerman (Co-Chair)	Steve Maciel
	Yolo, Nancy O'Hara	Jo Anne Osborn
		Hali Reyes
		Rodain Soto

**OPEN SESSION**

- 12:00 **1. Call Meeting to Order by WCDS Co-Chair and Introductions** (*Ann Edwards*)
- 12:02 **2. Agenda Review and Comments by WCDS Co-Chair** (*Ann Edwards*)
- 12:03 **3. Meeting Minutes Approval Items** (*Ann Edwards*)
  - 3.1 Board of Directors' Draft Meeting Minutes, 3/11/2016 – Attachment 3.1



- 12:05 **4. SAWS Updates** (*Kristine Dudley*)  
4.1 SAWS Executive Steering Committee Meeting Update
- 12:10 **5. Approval / Decision / Action Item(s)**  
5.1 Approve Strategic Item as Recommended by OPAC, PPM#33106 Improved Online Help for Portal – Attachment 5.1 (*Rodain Soto*)  
5.2 Approve Rotation of WCDS Call Centers for Covered California Calls – Attachments 5.2 (*Henry Arcangel*)
- 12:30 **6. Discussion Item(s)**  
6.1 SAWS Consolidated Portal Project – Attachment 6.1 (*Henry Arcangel*)  
6.2 Escalate External Portal Help Desk Call Center, Strategic Item PPM#31702 – Attachment 6.2 (*Rodain Soto*)  
6.3 Statewide Advanced Analytics – Attachment 6.3 (*Steve Maciel / Rodain Soto*)  
6.4 OPAC Retreat Outcomes (*Hali Reyes / Victoria Tran*)  
6.5 Renewals (*Hali Reyes*)
- 1:05 **7. Hewlett Packard Enterprise Updates**  
7.1 MR Extracts 17E (*Mike Cox*)
- 1:15 **8. Portfolio Review**  
8.1 Strategic Updates - Attachment 8.1 (*Rodain Soto*)  
8.2 Release 45 Analysis - Attachment 8.2 (*Lynn Bridwell*)
- 1:30 **9. Informational Item(s)**  
9.1 Strategic Planning Meeting 2016 (*Ann Edwards*)
  - Confirmed for Wednesday, 8/10/2016 at the CalWIN Site in Roseville; a calendar invite was sent to the Board, OPAC and key CalWIN Site staff. The Board's regularly scheduled Board meeting on 8/12/2016 will be canceled; any action items can be handled at the Strategic Planning Meeting or by the Executive Committee if needed.  
9.2 WCDS Board of Directors Co-Chair Nominations for FY 2016/2017 (*Ann Edwards*)
  - Nominations will be requested of Board members via email from the WCDS Executive Director's office; Elections will take place at the May 2016 Board meeting.
- 1:33 **10. Open Session Adjournment by Co-Chair** (*Ann Edwards*)

**CLOSED SESSION**

**11. Approval / Decision / Action Item(s) - None**

- 1:35 **12. Discussion**  
12.1 Revisit CalWIN Program Committees – Attachment 12.1 (*Linda Patterson*)



- 1:45 **13. Informational Item(s)**  
13.1 WCDS Updates – Attachment 13.1 (*Hali Reyes*)
- 1:50 **14. WCDS Staff, ED** (*Ann Edwards*)
- Directors only
- 2:00 **15. Closed Session Adjournment and Next Meetings** (*Ann Edwards*)
- 15.1 Board & Other Meetings Schedule
- Board of Directors Meeting, 5/13/16, Library Galleria, Sacramento

## PUBLIC NOTICE

This is a regularly scheduled meeting of the WCDS Board of Directors that generally occurs monthly from 12:00 P.M. to 2:00 P.M. at the address noted above. The meeting dates for 2016 are as follows: January 15, ~~February 12~~ (*Canceled*), March 11, April 15, May 13, June 10, ~~August 12~~ (*Canceled*), September 9 and November 18; there are no meetings for the months July, October and December.

Agendas and Materials: Agendas and most supporting materials are available on the CalWIN website at <http://www.calwin.org/bod.asp>. Due to legal, copyright, privacy or policy considerations, not all materials are posted online. Materials that are not posted are available for public inspection between 8:00 A.M. and 5:00 P.M., Monday through Friday, at 8000 Foothills Boulevard, Roseville, CA 95747.

Supplemental Materials: Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection in WCDS offices at 8000 Foothills Boulevard, Roseville, CA 95747, during normal business hours.

Disabled Accommodation: If you have a disability which requires an accommodation, an alternative format, or requires another person to assist you while attending this meeting, please contact Stacey Drohan at (916) 846-7550 as soon as possible to ensure arrangements for accommodation.

Approval of Consent Items: Consent Items include routine financial and administrative actions and are usually approved by a single majority vote. There will be no discussion on these items prior to voting on the motion unless Board Members or the public request specific items be discussed and/or removed from Consent.

Public Comment: For any member of the audience desiring to address the Board on a matter on the agenda, please walk to the podium and after receiving recognition from the Chair, please state your name and make your comments. Closed session items may be added prior to the Board adjourning to closed session. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the subject under discussion. Each person is usually granted 3 minutes to speak; time limitations are at the discretion of the Chair. While members of the public are welcomed to address the Board, under the Brown Act, Board members may not deliberate or take action on items not on the agenda, and generally may only listen.