



**Welfare Client Data Systems
Board of Directors' Meeting**

Date: Friday, August 15, 2014

Time: 12:00 P.M. to 2:00 P.M.

Location: Library Galleria, 828 I Street, East Room, Sacramento

| | | |
|-------------------|--|-------------------------------|
| Attendees: | <i>County Directors and/or Delegates</i> | <i>First Data Staff</i> |
| | Alameda, Lori Cox | Diane Alexander |
| | Alameda, Don Edwards | Karen Tinucci |
| | Contra Costa, Kathy Gallagher | |
| | Fresno, Deborah Martinez | <i>HP Enterprise Services</i> |
| | Fresno, Judy Lemos | Chris Van Vlack |
| | Orange, Mike Ryan | |
| | Placer, Cheryl Davis (Co-Chair) | <i>OSI</i> |
| | Sacramento, Ann Edwards | Kristine Dudley |
| | San Diego, Rick Wanne | Kurtis Knapp |
| | San Francisco, Trent Rhorer | |
| | San Luis Obispo, Lee Collins | <i>WCDS Staff</i> |
| | San Luis Obispo, Roberta Mangini | WCDS, Lynn Bridwell |
| | San Mateo, Illiana Rodriguez | WCDS, Stacey Drohan |
| | Santa Barbara, Daniel Nielson | WCDS, Dan Kalamaras |
| | Santa Clara, Umesh Pol | WCDS, Sheila Lossner |
| | Santa Clara, Bruce Wagstaff | WCDS, Steve Maciel |
| | Santa Cruz, Cecilia Espinola | WCDS, Jo Anne Osborn |
| | Solano, Patrick Duterte | WCDS, Hali Reyes |
| | Sonoma, Jerry Dunn | |
| | Tulare, Danny Rockholt | |
| | Tulare, Juliet Webb | |
| | Ventura, Barry Zimmerman (Co-Chair) | |
| | Yolo, Nancy O'Hara | |

OPEN SESSION

12:00 **1. Call to Order by WCDS Co-Chair and Introductions** *(Barry Zimmerman)*

12:02 **2. Agenda Review and Comments by WCDS Co-Chair** *(Barry Zimmerman)*

12:05 **3. Approval Items**

3.1 Board of Directors' Draft Meeting Minutes *(Barry Zimmerman)*

3.1.1 Board of Directors' Meeting, 5/9/14 – Attachment 3.1.1

3.1.2 Board of Directors' Executive Committee, 7/7/14 – Attachment 3.1.2



3.2 WCDS Board of Directors' Executive Committee for FY 2014/2015 - Attachment 3.2 (*Barry Zimmerman*)

3.3 Strategic Goals (3) as Set by Directors at the 6/11/14 Strategic Planning Meeting and Approach to Managing Goals - Attachments 3.3.1, 3.3.2 and 3.3.3a, b, c (*Hali Reyes*)

4. Action Item(s) - None

12:40 **5. OPAC Updates** (*Bridwell, A. Edwards*)

5.1 OPAC Meeting Debrief, 7/24/14 - Attachment 5.1

12:45 **6. Discussion Item(s):**

6.1 Contact CalWIN - Evaluate July Coverage and Proposed Adjustments for August through October and Design Open Enrollment Coverage – Attachments 6.1.1 and 6.1.2

6.2 Renewal Packets / Medi-Cal Discontinuance (*Jo Anne Osborn*)

01:05 **7. OSI Updates** (*Kristine Dudley / Kurtis Knapp*)

01:15 **8. Open Session Adjournment by Co-Chair** (*Barry Zimmerman*)

CLOSED SESSION – Directors, WCDS, First Data

01:20 **9. Approval Item(s)**

9.1 Board of Directors' Draft Strategic Planning Meeting Minutes, 6/11/14 – Attachment 9.1 (*Barry Zimmerman*)

9.2 WCDS Staffing Proposal (*Hali Reyes*)

9.2.1 Addition of WCDS Positions – Attachments 9.2.1a and 9.2.1b

9.2.2 Funding for Added WCDS Positions – Attachment 9.2.2

9.3 WCDS' Hosting of OCAT (*Hali Reyes*)

01:45 **10. Discussion Items:**

10.1 Contract Update (*Hali Reyes*)

10.2 Client Correspondence Exstream Withhold – Attachment 10.2 (*Hali Reyes*)

01:55 **11. Informational Items**

11.1 Contract Transition Update – Attachment 11.1 (*Dan Kalamaras*)

11.2 Quality Assurance Vendor's Monthly Report Out – Attachment 11.2 (*Karen Tinucci*)

11.3 SAWS Meeting Update (*Hali Reyes*)



02:00 **12. Closed Session Adjournment and Next Meetings** (*Barry Zimmerman*)

12.1 Board & Other Meetings Schedule

- Next Board of Directors' Meeting, September 12, 2014, Library Galleria, Sacramento
- APHSA / ISM Annual Conference, September 21-24, 2014, Hyatt Regency, Atlanta, GA
- CWDA Conference, October 8-10, 2014, Sheraton Park Hotel, Anaheim, CA

PUBLIC NOTICE

This is a regularly scheduled meeting of the WCDS Board of Directors that generally occurs monthly from 12:00 P.M. to 2:00 P.M. at the address noted above. The meeting dates for 2014 are as follows: January 17, February 14, March 14, April 11, May 9, ~~June 13~~ (*Canceled*), August 15, September 12 and November 14; there are no meetings for the months July, October and December.

Agendas and Materials: Agendas and most supporting materials are available on the CalWIN website at <http://www.calwin.org/bod.asp>. Due to legal, copyright, privacy or policy considerations, not all materials are posted online. Materials that are not posted are available for public inspection between 8:00 A.M. and 5:00 P.M., Monday through Friday, at 950 Iron Point Road, Folsom, CA 95630.

Supplemental Materials: Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection in WCDS offices at 950 Iron Point Road, Folsom, CA, during normal business hours.

Disabled Accommodation: If you have a disability which requires an accommodation, an alternative format, or requires another person to assist you while attending this meeting, please contact Stacey Drohan at (916) 608-3367 as soon as possible to ensure arrangements for accommodation.

Approval of Consent Items: Consent Items include routine financial and administrative actions and are usually approved by a single majority vote. There will be no discussion on these items prior to voting on the motion unless Board Members or the public request specific items be discussed and/or removed from Consent.

Public Comment: For any member of the audience desiring to address the Board on a matter on the agenda, please walk to the podium and after receiving recognition from the Chair, please state your name and make your comments. Closed session items may be added prior to the Board adjourning to closed session. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the subject under discussion. Each person is usually granted 3 minutes to speak; time limitations are at the discretion of the Chair. While members of the public are welcomed to address the Board, under the Brown Act, Board members may not deliberate or take action on items not on the agenda, and generally may only listen.