



The Hewlett Packard (HP) CalWIN team is one of a few exceptional companies honored by The Center for Digital Government as top integrators of technology solutions for government in 2011.

The Center for Digital Government awards honor firms which tailor technology solutions to suit the unique needs of government. Winners were selected from nominations, submitted by public sector IT entities, of companies which partnered with them on projects addressing such areas as health and human services, public safety and corrections, and portals and online services.

Bob Hendricks, Welfare Client Data Systems (WCDS) CalWIN Executive Director, nominated HP for the Best Fit Integrator *Collaboration and Performance Award in Health and Human Services* for collaboration in rapidly developing and deploying the self-service solutions, Benefits and ACCESS CalWIN.

- Benefits CalWIN (BCW) is a web-based client self-service tool that provides the capability to apply online for health and social benefits, including medical benefits, food benefits, and cash aid.
- ACCESS CalWIN (ACW) provides a centrally-managed, standardized Interactive Voice Response (IVR) solution for all WCDS counties. ACCESS expands client services by providing users with the capability to access information about their benefits by phone.

Thought leadership, flexibility and collaboration were all key in developing the technical solutions that allowed the WCDS CalWIN Consortium to not only meet the immediate need, but also to prepare for the constant challenges counties face as the demand for services grows.

HP's experienced staff was able to leverage state-of-the-art technology using a Service-Oriented Architecture and Enterprise Service Bus, to rapidly develop and deploy self-service solutions that, in addition to meeting the immediate need, laid a foundation for future self-service initiatives.

Mr. Hendricks stated in his nomination: "HP's significant and wide-ranging expertise has greatly benefited the WCDS Consortium counties, by providing continued improvement to our technology solutions, allowing our counties to focus on providing benefits to Californians in need."